

Workshop 2

How can councils manage demand?

The real challenges for local authorities and their key partners are not only to understand and manage current demand but also to predict future demand. What can have an impact on demand for social care now, and how can we project this forward into the future?

This workshop will explore how other councils and health partnerships are doing this by better intervening in people's lives at the right time and often at an earlier point with good partnerships across relevant sectors and communities.

It will build on the evidence for prevention and illustrate different approaches to managing demand by offering better options for people who come to social care for help. It will consider how a council working with their CCG and NHS partners might predict future demand for social care. It will also draw on case materials from councils and introduce tools that should assist with this task.

The workshop aims to help participants both better understand how they might help to reduce demand but also how they may predict demand in the future.

Who is this workshop for?

This workshop is aimed at senior managers and leaders responsible for commissioning, market shaping and service development in adult social care, public health, clinical commissioning groups and for NHS providers.

Separate workshops will be held to focus on the Welsh and English agendas.

Opportunities?

Participants will have the opportunity to:

- Discuss and explore effective approaches to reducing demand and predicting future demand.
- Reflect on arrangements to identify and manage demand locally.

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- Develop clarity and knowledge of the range of intelligence required to build a coherent and robust picture of current and future demand.
 - Take approaches and methods back to your organisation and improve local practice.

This workshop offers cost-effective, in-depth training from IPC's Visiting Professor John Bolton and IPC senior consultants; facilitators are qualified and experienced trainers with backgrounds in strategic commissioning, housing, health, social care, children's services and public care management.

Logistics and costs

The workshops will take place in:

Bristol on 20th October

Cardiff on 9th November 2016

The cost of this full day workshop is £225 per person, which includes hard copies of workshop materials, refreshments and administration costs. IPC Network and IPC Partnership members are entitled to a number of free places on workshops and a 30% further discounted rate on additional places.

Further information

The Institute of Public Care (IPC) is a centre of Oxford Brookes University. Our clients include the voluntary and private sectors, central and local government, and NHS organisations. Since 1987 we have led the way in thinking and practice on service redesign and change, commissioning arrangements, performance management, workforce leadership, managing practice quality and market development in public care. We offer postgraduate level certificates of credit in all of these areas. If you would like to know more about our work, visit our website <http://ipc.brookes.ac.uk>.

For further information or to discuss how IPC can help your organisation please contact Tammy Abarno on 01865 790312 or email ipc@brookes.ac.uk.