

## Workshop 3

# New approaches to Integration

Integration has been on the policy agenda for health and social care for many years and has resulted in various configurations with variable outcomes and successes. What can we learn from this and previous experience of integration attempts?

One of the real topical challenges for social care and health is how it might approach integration of services. This workshop will explore why integration may not have worked in the past and what the opportunities and threats are for future attempts at integration.

It will introduce a particular approach to integration that focuses on improved outcomes for customers, drawing on the evidence from the National Audit for Intermediate Care and case studies from a number of councils across the UK. Each participant will consider how they might further approach working with key partners in the future

## Who is this workshop for?

This workshop is aimed at managers and leaders responsible for integration of organisations and services in adult social care, public health, clinical commissioning groups and health and social care providers.

## Opportunities?

Participants will have the opportunity to discuss and explore:

- The evidence-base for integration.
- What organisational arrangements, culture and service design are conducive to the task of integration.
- How other organisations are delivering effective models.
- Identify the characteristics of successful integrated care arrangements.
- Identify key actions and next steps for your organisation/teams direction of travel.

---

These workshops offer cost-effective, in-depth training from Visiting Professor John Bolton and IPC senior consultants who are qualified and experienced trainers with backgrounds in strategic commissioning, housing, health, social care, children's services and public care management.

## **Logistics and costs**

The workshop will take place in:

**Reading 11<sup>th</sup> October 2016**

The cost of the workshop is £225 per person, which includes hard copies of workshop materials, refreshments and administration costs. IPC Network and IPC Partnership members are entitled to a number of free places on workshops and a 30% further discounted rate on additional places.

## **Further information**

The Institute of Public Care (IPC) is a centre of Oxford Brookes University. Our clients include the voluntary and private sectors, central and local government, and NHS organisations. Since 1987 we have led the way in thinking and practice on service redesign and change, commissioning arrangements, performance management, workforce leadership, managing practice quality and market development in public care. We offer postgraduate level certificates of credit in all of these areas. If you would like to know more about our work, visit our website <http://ipc.brookes.ac.uk>.

For further information or to discuss how IPC can help your organisation please contact Tammy Abarno on 01865 790312 or email [ipc@brookes.ac.uk](mailto:ipc@brookes.ac.uk).