

## Workshop 5

# New approaches to performance management

In times of austerity councils, health organisations and partnerships will be looking to manage demand, keep costs down and look at the outcomes they are achieving for their customers. What does this mean for performance management – will things need to be done differently? And if so, how?

This workshop is a practical session designed to help you to think about what type of evidence you will need to collect to support performance management. How useful are the ASCOF measures and what alternatives might be considered by councils?

The use and purpose of performance management will be explored and participants will develop a system to assist their councils meet their key objectives for the coming year(s).

### Who is this workshop for?

This workshop is aimed at managers and leaders responsible for performance management and quality in adult social care, public health, clinical commissioning groups and health and social care providers.

### Opportunities?

Participants will have the opportunity to discuss and explore:

- What you need to ask when measuring performance and the information you need to collect.
- What different data sets are available and their relative merits.
- What good data looks like.
- What a good performance management system looks like.
- Reflection and assessment of your organisation's performance management arrangements to support your strategic priorities.

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These workshops offer cost-effective, in-depth training from Visiting Professor John Bolton and IPC senior consultants who are qualified and experienced trainers with backgrounds in strategic commissioning, housing, health, social care, children's services and public care management.

## **Logistics and costs**

The workshop will take place in:

### **Swindon on 7<sup>th</sup> December 2016**

The cost of the workshop is £225 per person, which includes hard copies of workshop materials, refreshments and administration costs. IPC Network and IPC Partnership members are entitled to a number of free places on workshops and a 30% further discounted rate on additional places.

## **Further information**

The Institute of Public Care (IPC) is a centre of Oxford Brookes University. Our clients include the voluntary and private sectors, central and local government, and NHS organisations. Since 1987 we have led the way in thinking and practice on service redesign and change, commissioning arrangements, performance management, workforce leadership, managing practice quality and market development in public care. We offer postgraduate level certificates of credit in all of these areas. If you would like to know more about our work, visit our website <http://ipc.brookes.ac.uk>.

For further information or to discuss how IPC can help your organisation please contact Tammy Abaro on 01865 790312 or email [ipc@brookes.ac.uk](mailto:ipc@brookes.ac.uk).