

30 April 2021

Dear Sir or Madam,

Digital technology innovation and skills in the adult social care sector

We have recently commissioned Ipsos MORI, the Institute of Public Care (IPC) at Oxford Brookes University, and Skills for Care, to conduct two related reviews: the first on the use of digital technology in the adult social care, and the second on digital skills of the adult social care workforce.

These two reviews are highly important, both to NHSX and the adult social care sector. As such they have been endorsed by ADASS and are supported by the LGA. The findings will help us determine our policy priorities over the coming years and help to guide the sector on where to focus its efforts in relation to digital technology and skills in adult social care.

Through these reviews we aim to explore the different enablers and barriers to adopting technology and upskilling the social care workforce. We plan to do this by including a number of different audiences in the reviews, such as care providers (regulated and unregulated), local authorities, digital technology suppliers, people who use care and support services, carers and the social care workforce.

This research aims to provide a robust and comprehensive body of evidence to help us plan our future strategy. The reviews benefit from the input of an expert reference group which is providing advice at key points during the project.

More details about the research can be found here <https://www.ipsos.com/ipsos-mori/en-uk/nhsx-reviews-digital-technology-innovation-and-digital-capabilities-adult-social-care> .

Ipsos MORI, IPC and Skills for Care may invite you to take part in a survey, a qualitative interview or discussion group to get your thoughts and opinions of the use of technology and the digital skills in the adult social care sector. Please take part if you can.

Findings from the reviews are expected to be published over the summer and disseminated to the sector.

We very much hope that you are able to participate in this important research. If you would like further information about the project, please contact Freddie Gregory at Ipsos MORI on (0)20 30595274, email freddie.gregory@ipsos.com, or Kaainat Syed at NHSX on 07541773854, email kaainat.syed@nhsx.nhs.uk.

Best wishes,

Simon Madden
Director of Policy & Strategy
NHSX