

Working effectively with health professionals

What this module is covering

- **Understanding the health contribution and governance**
- **Understanding the context and responsibilities of CCGs, LHB, and NHS Commissioning Boards**
- **Overview of NHS budgets, and exploring what areas can be influenced**

As you go through this module we recommend you make notes in response to the following questions:

- **What do you want your health colleagues to contribute to the HWB?**
- **Who are likely to be the key people you need to influence?**
- **What agendas of theirs will you need to be aware of?**
- **What key local issues are likely to be of primary interest to both of you?**
- **What do you need to do or find out immediately?**

Have a think...

- From your experiences on the HWB so far, what is the most positive aspect of health being on the board?



Ministers and the Department of Health *including* Public Health England

Public Health

NHS

Adult Social Care

NHS
Commissioning
Board

Monitor

NHS Trust
Development
Authority

Care Quality
Commission
including
Healthwatch
England

National Institute for Health and Care Excellence

Health and Care Information Centre

Local
authorities

Clinical
commissioning
groups

Local
authorities

Health and Well-Being Boards [Part of local authorities]

Local Healthwatch [Formerly LINKs]

Public health
providers

NHS providers, including:
•NHS foundation trusts and NHS trusts
•Primary care providers
•Independent and third sector providers

Social care
providers

Patients and the public

Plus... London Health Board

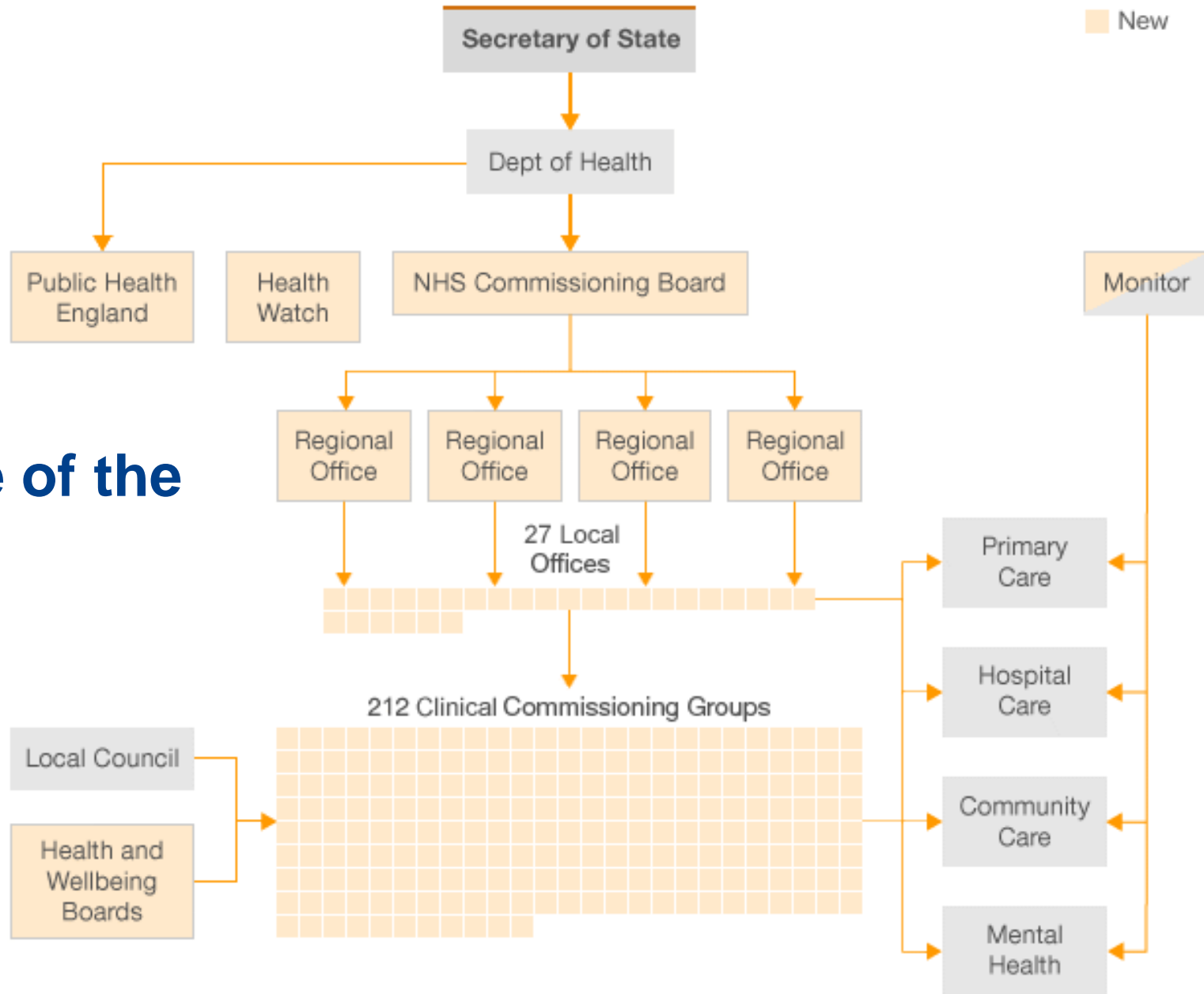
The work of the Board will aim to:

- **improve healthy life expectancy of Londoners**
- **reduce the health inequalities in London between and within boroughs**
- **ensure that London's life sciences sector continues to thrive and grow**

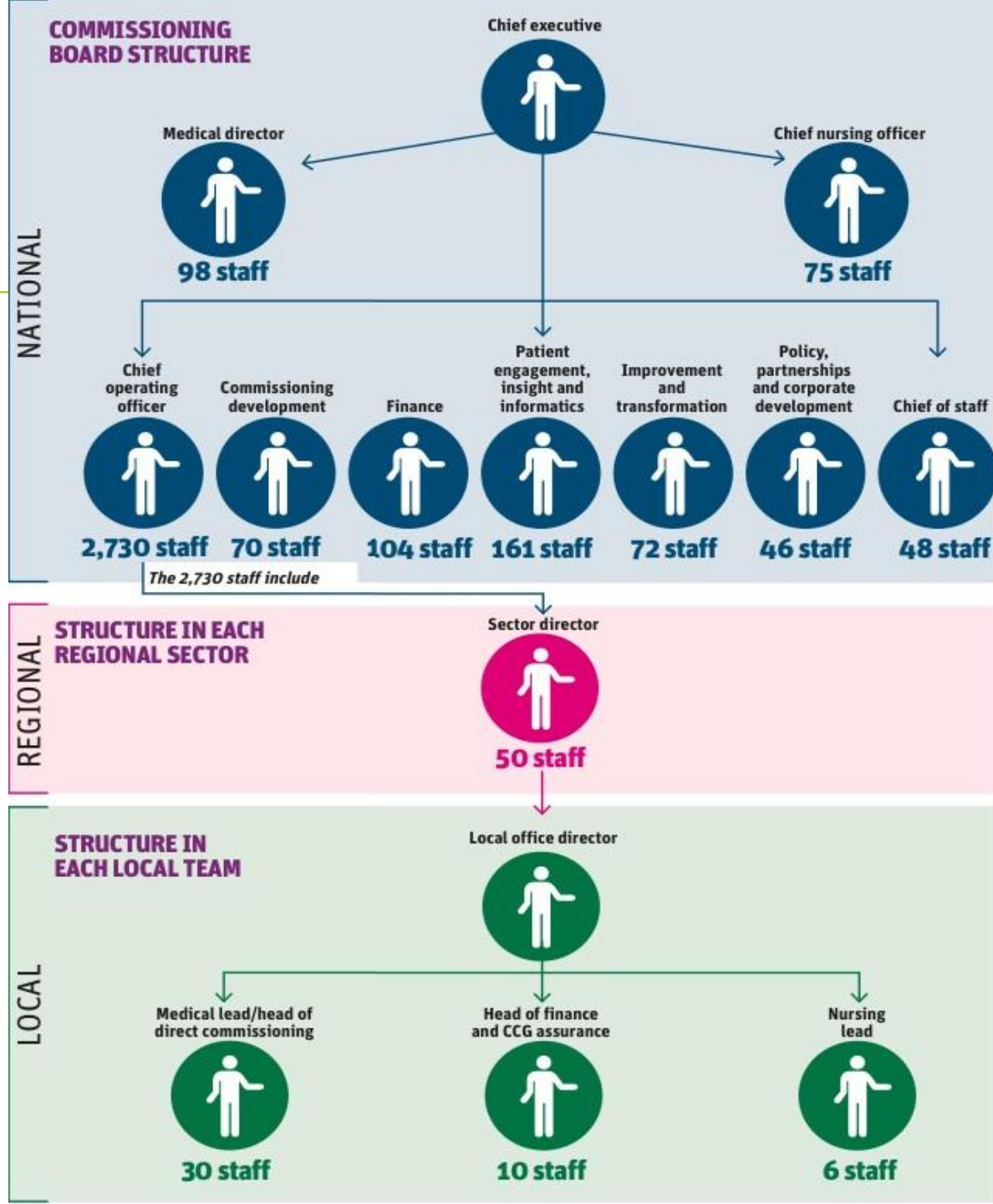
The Board will do this by providing leadership on health issues of pan-London significance, where this adds value to decisions, agreements and action at local level.

- **First meeting in March 2013**
- **Membership of LHB will comprise 15 members with equal representation of Borough Leaders, 5 Mayoral appointments (including the London Mayor himself who will chair it), and health service leaders.**

Structure of the new NHS

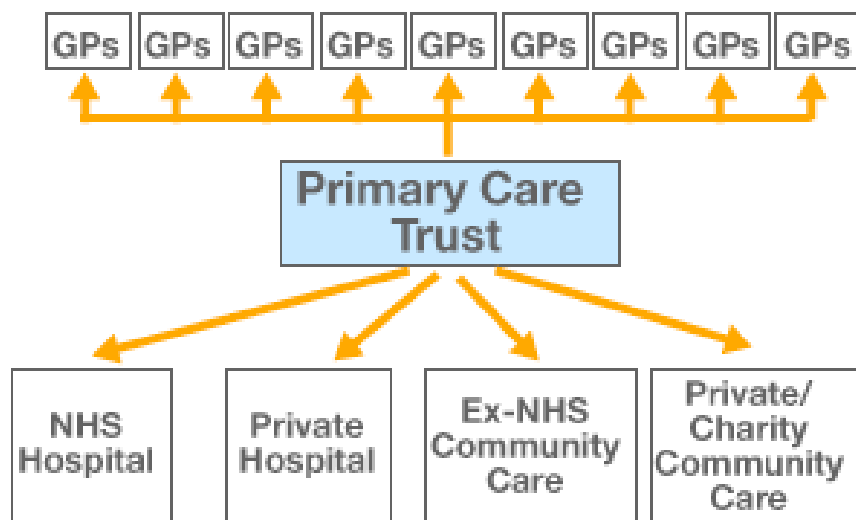


NHS Commissioning Board structures

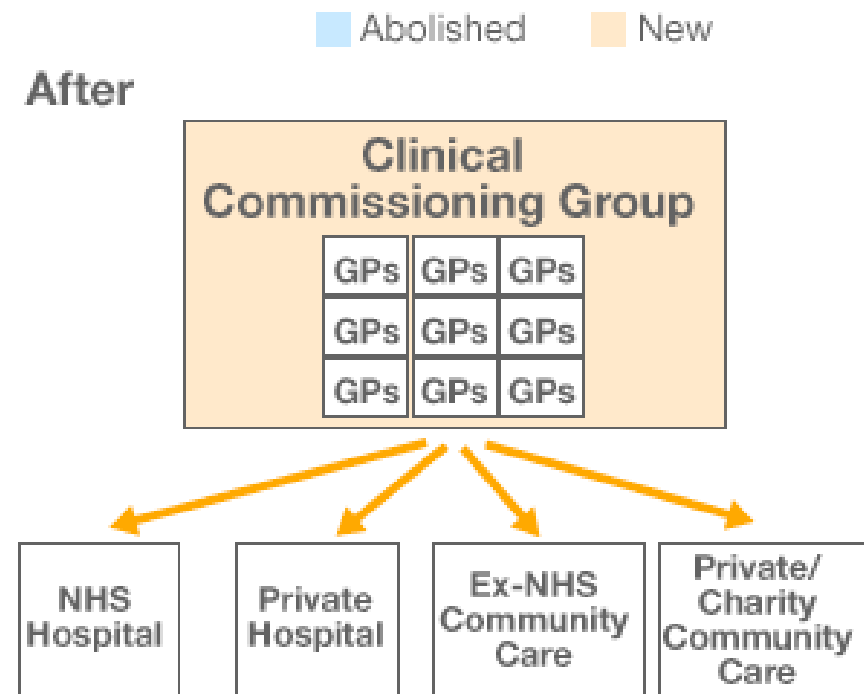


Who directs the funding?

Before



After



Who commissions what?

There are 3 NHS
Commissioning Board
local area teams in
London – North West,
North East and South

- GP services, including GP-led health centres
- Primary dental services
- Eye care services
- Community pharmaceutical services
- Prison healthcare
- Military healthcare
- High-security psychiatric services
- Specialised services

NHS
Commissioning
Board



- Community health services
- Maternity services
- Elective hospital care
- Urgent and emergency care including ambulance and out-of-hours services
- Older people's healthcare
- Children's healthcare
- Rehabilitation
- Mental healthcare
- Healthcare services for people with learning disabilities

Clinical
Commissioning
Groups



In your borough...

Considering the changing organisational, funding and commissioning structures in health...

- **How might how CCG and other NHS colleagues be feeling?**
- **Who is in control?**
- **How might that affect work on the HWB?**




CCG authorisation



- Every CCG has had to go through an authorisation process ('the evidence funnel')
- Potential to deliver under 6 domains tested, using the following skills sets: Commissioning; Clinical quality; Finance; Governance; HR/organisational development; Engagement
- Assessors reviewed evidence and asked questions

Domain	Skill set
1. A strong clinical and multi-professional focus which brings real added value	Clinical quality
2. Meaningful engagement with patients, carers and their communities	Engagement
3. Clear and credible plans, which continue to deliver the QIPP (Quality, Innovation, Productivity and Prevention) challenge within financial resources, in line with national requirements (including excellent outcomes) and local joint health and wellbeing strategies	Commissioning and Finance
4. Proper constitutional and governance arrangements, with the capacity and capability to deliver all their duties and responsibilities including financial control, as well as effectively commissioning all the services for which they are responsible	Governance and finance and commissioning
5. Collaborative arrangements for commissioning with other CCGs, local authorities and the NHSCB as well as the appropriate commissioning support	Commissioning
6. Great leaders who individually and collectively can make a real difference	Clinical quality HR/ Organisational development

As part of the authorisation, the following may be of interest to HWBs...

- 
- A stack of several papers or documents is shown on the left side of the slide, partially overlapping the list. The papers have various colored edges, suggesting different documents or sections.
- 2012-13 Integrated Plan and draft commissioning intentions for 2013-14
 - List of 2012-13 contracts agreed and signed off, via PCT clusters
 - List of collaborative commissioning arrangements, joint commissioning draft agreements or plans, including pooled budgets, Section 75 agreements where appropriate
 - Communications and engagement strategy
 - Case studies are a requirement for CCG application for authorisation but are not in public domain. What case studies have they chosen and why, do they cover health & social care?

CCGs: Beyond authorisation

- *“CCG authorisation recognises that CCGs are new, clinically-led organisations coming into being for the first time... authorisation is not seen as an end in itself and that the first steps on a CCG's journey are taken with the longer-term vision in mind.”*
- Each of the six domains of CCG authorisation are introduced with a description of 'potential beyond authorisation'.



It is worth familiarising yourself with what they have said

Beyond authorisation

Click to view
the domains

Look at [Domain 2](#) (Meaningful engagement...) and [Domain 5](#) (Collaborative arrangements...).



- How could this activity benefit the work of the HWB?



- How will the HWBs know what is happening?



- Could the HWB work with the CCG on aspects of this? How?

NHS finances... and opportunities

The NHS Commissioning Board will allocate resources to CCGs

It will calculate practice-level budgets and allocate these directly to CCGs, which will be responsible for managing the combined commissioning budgets of their member practices

(Annual average real growth for revenue = 0.34%)

It will also set capital limits for each CCG
(Annual average real growth for capital = -17.38%)

- **Quality, innovation, productivity and prevention (QIPP) programme aims to achieve efficiencies through service redesign and improving productivity in 3 key areas.**
- **In one of these, the QIPP commissioning & pathways, the focus is on:**

Safe care

Right care

Long-term
conditions

Urgent &
emergency
care

End-of-life
care

How can your local authority work with the CCGs on these issues?

Safe care

To develop safer systems in which everyone understands their role in delivering safer care and works towards achieving that goal every day to reduce harm and associated expenditure.

Right care

To ensure consistency, best value, shared decision making and continuous improvement in patient care.

Long-term conditions

To provide patients and their carers with access to higher quality, local, comprehensive community and primary care services to improve clinical outcomes and experiences.

Urgent & emergency care

To ensure that patients requiring urgent and/or emergency care get the right care by the right person in the right place at the right time.

End-of-life care

To ensure the provision of end of life care is in the most appropriate setting for the patient to allow for dignity and respect at the end of life.

This is one of six modules available to you. The other modules are...

A. Introduction to HWBs for ward councillors

- Understanding key tasks of the health and wellbeing board, including the role of Healthwatch.
- Influencing the Health and Wellbeing Board

B. Role of the Councillor on the HWB

- Understanding the different role and responsibilities of people on the HWB
- Building relationships with other stakeholders
- Exploring opportunities for joint working

C. Leading and Chairing the HWB

- Agenda setting and planning when dealing with a diverse range of organisations
- Developing a workplan for the Board

D. Focussing on HWB priorities in your area

- Understanding the Health & Wellbeing needs in your borough and the priorities set by the Board
- Exploring the key themes in delivering preventative services that reduce demand
- Ensuring the best use of resources in delivering services

E. Managing relationships and responding to crises

- Exploring emerging agendas, and potential crisis points
- Approaches for responding to emerging agendas and crises
- Fostering good working relationships
- Developing collaborate working as Health & Wellbeing advocates

F. Working with health

- Understanding the health contribution and governance
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