

Doncaster's One Page Market Position Statement

Doncaster Priorities

What do we want to achieve?

- We will enable the individual to live at home for longer through personalised home support packages
- We will offer greater choice and control through externalising money management and support planning services
- We will ensure Doncaster has an effective network of information, advice and support
- We will ensure our carers feel valued and supported
- We will work with local communities to develop local services and more active citizens
- We will invest further in equipment and Telecare solutions to promote independence
- We will ensure the right housing solutions are available to enable an individuals to stay at home for as long as possible
- We will focus on preventative services to reduce the need for higher levels of care in the future

How will it be done?

- Changing our way of working through our social work transformation programme
- Improving our commissioning practice and priorities
- Working more effectively with the provider market and partner organisations

How will we know we have achieved it?

- There will be a reduction in the number of admissions to institutional care
- Individuals will report more positively against the "I" statements

Individual Outcomes

What do we want to achieve?

We want Doncaster People to say;

- I'm able to enjoy life
- I feel part of a community and want to give something back
- I know what I can do to keep myself healthy
- I know how to help myself and who else can help me
- I am supported to maintain my independence for as long as possible
- I understand my health so I can make good decisions
- I am in control of my care and support
- I get the treatment and care which are best for me and my life
- I am treated with dignity and respect
- I am happy with the quality of my care and support
- Those around me are supported well
- I want to die with dignity and respect

How will it be done?

- We will focus on outcome based commissioning
- We will monitor commissioned services on achievement of the "I" statements
- We will work with providers to understand what the "I" statements will mean to their services and organisations
- We will continue to engage with service users and carers on their priorities

How will we know we have achieved it?

- When individuals feel they are achieving the "I" statements as a result of services

Doncaster Values

What do we want to achieve?

- Doncaster health and social care services will be person centred
- Services will be co-produced
- The individual will have choice and control
- Services and packages will be tailored and flexible to meet individual needs
- Services will be outcome focused
- Services will encourage peer support and mentoring
- Services will be safer

How will it be done?

- We will develop a positive working relationship with the local provider market
- We will facilitate provider training to support good practice
- We will develop a provider network to promote best practice and encourage more collaborative working
- We will encourage providers to access the Progress for Providers toolkit
- We will develop an online MPS resource to support providers in understanding Doncaster and it's needs

How will we know we have achieved it?

- Local providers feel included and involved in our practice
- Individuals achieve their outcomes as a result of the support accessed to meet their health and social care needs