## Doncaster Priorities

**What do we want to achieve?**
- We will enable the individual to live at home for longer through personalised home support packages.
- We will offer greater choice and control through externalising money management and support planning services.
- We will ensure Doncaster has an effective network of information, advice and support.
- We will ensure our carers feel valued and supported.
- We will work with local communities to develop local services and more active citizens.
- We will invest further in equipment and Telecare solutions to promote independence.
- We will ensure the right housing solutions are available to enable an individuals to stay at home for as long as possible.
- We will focus on preventative services to reduce the need for higher levels of care in the future.

**How will it be done?**
- Changing our way of working through our social work transformation programme.
- Improving our commissioning practice and priorities.
- Working more effectively with the provider market and partner organisations.

**How will we know we have achieved it?**
- There will be a reduction in the number of admissions to institutional care.
- Individuals will report more positively against the “I” statements.

## Individual Outcomes

**What do we want to achieve?**
We want Doncaster People to say:
- I’m able to enjoy life.
- I feel part of a community and want to give something back.
- I know what I can do to keep myself healthy.
- I know how to help myself and who else can help me.
- I am supported to maintain my independence for as long as possible.
- I understand my health so I can make good decisions.
- I am in control of my care and support.
- I get the treatment and care which are best for me and my life.
- I am treated with dignity and respect.
- I am happy with the quality of my care and support.
- Those around me are supported well.
- I want to die with dignity and respect.

**How will it be done?**
- We will focus on outcome based commissioning.
- We will monitor commissioned services on achievement of the “I” statements.
- We will work with providers to understand what the “I” statements will mean to their services and organisations.
- We will continue to engage with service users and carers on their priorities.

**How will we know we have achieved it?**
- When individuals feel they are achieving the “I” statements as a result of services.

## Doncaster Values

**What do we want to achieve?**
- Doncaster health and social care services will be person centred.
- Services will be co-produced.
- The individual will have choice and control.
- Services and packages will be tailored and flexible to meet individual needs.
- Services will be outcome focused.
- Services will encourage peer support and mentoring.
- Services will be safer.

**How will it be done?**
- We will develop a positive working relationship with the local provider market.
- We will facilitate provider training to support good practice.
- We will develop a provider network to promote best practice and encourage more collaborative working.
- We will encourage providers to access the Progress for Providers toolkit.
- We will develop an online MPS resource to support providers in understanding Doncaster and it’s needs.

**How will we know we have achieved it?**
- Local providers feel included and involved in our practice.
- Individuals achieve their outcomes as a result of the support accessed to meet their health and social care needs.