



# Working in partnership

with people with a  
learning disability

Market Position Statement for the  
Social Care Market in Kirklees

2013 - 2015

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# 1 Introduction and purpose

This document is one of a set of five Market Position Statements which Kirklees Council has written focusing on the social care needs of people within the following groups:

- Older people
- Adults with learning disabilities
- Adults with mental health issues
- Adults with physical or sensory impairments
- Adults with substance misuse issues (drugs/alcohol)

This document looks at the needs of people with a learning disability and describes the approach Kirklees Council is taking to developing the social care market in Kirklees. We have written it in order to:

- **Provide information about population change, demand and the current state of the market** – *We need to know whether our picture of demand and supply is correct and whether there is additional information that providers might find useful.*
- **Show the kind of services the local authority want to see available in the market place** and why - *We need to know how this fits your future plans.*
- **Show how the council can support the development of social care services** to meet local needs. - *Will this support be helpful and what else could we do to encourage the kind of market we wish to see?*
- **Help open up a new dialogue with providers** where the council is a facilitator and developer of the local care market in partnership with people who use services and with providers.

We have targeted our Market Position Statements at different provider markets (recognising that providers tend to focus on particular groups of people) in order to keep them relatively brief and relevant to providers. However, we do encourage providers to think about diversifying into other areas so that people can be offered a greater range of choices.

Copies of this statement and the Market Position Statements for the other adult care groups will be available on the Kirklees Council website:

<http://www.kirklees.gov.uk/careinkirklees>

## Context

Increasingly, people who have community care needs are being encouraged to use personal budgets to buy their own services, with help from support staff. As more people choose this arrangement, providers of services will increasingly be selling directly to individuals rather than to the council and this is a major change in the way providers and commissioners do business.

To make sure that this change is smooth, and delivers the outcomes that both the government and local people want, it is important that the council works closely with current and future providers to help the current market remain stable and to encourage the development of new, innovative ways of delivering support, stimulating new businesses and organisations.

Key to our approach is working in partnership with people who need social care services so that we understand their needs and wishes and can enable them to find the support services that they want.

Whilst we undertake this market development work we will:

- Work closely with existing providers, help new ones to move into the market and work in partnership with people who use services and people who provide services to create as wide a range of support choices as possible;
- Aim to develop a thriving, strong and diverse care market that is flexible and responsive to everyone in Kirklees, not just those eligible for direct council support (i.e. those who are “Fair Access to Care Services” or FACS eligible), or those who the council supports financially;
- Aim to have on offer services that are fair, of good quality, offer value for money, change according to people’s needs/wishes and promote well being, independence and dignity;
- Support a shift towards personalised services that are designed around individual need;
- Commission services to:
  - place an emphasis on prevention and early intervention, to help people remain independent and to reduce the demand on acute services; and
  - promote health and well being in their widest sense, helping people to have greater control of the services they need, and supporting them to have more responsibility for the management of their own conditions / situation.
- Support models of social care provision that are co-productive - i.e. where users and professionals work together to design and deliver public services in equal partnership, encouraging people who use services, people who provide services and people who commission services to work co-operatively to deliver the best outcomes and establish sustainable support systems.

## **Supporting community solutions**

A vision for social care, launched in November 2010, *Capable Communities, Active Citizens* puts the emphasis on individual well being and community solutions. The *Localism Bill* brings in fundamental changes to shift the balance of the market and includes the “community right to challenge”. Eligible organisations will want to carefully consider the opportunities presented by their community right to challenge for potential service delivery. In addition, the introduction of personal budgets allows individuals to have a greater direct influence on the choices in the “market” and to be creators of those solutions.

The NHS is influenced by NICE guidance and the national public health strategy. GP led NHS commissioning will gather momentum as Clinical Commissioning Groups develop. The July 2012 White Paper on social care reinforces previous messages about independence and community capacity. The March 2012 Public Services Act makes it clear that partnerships need to commission for value against the “triple bottom line” of social, economic and environmental value.

So, through our community investment and the development of infrastructure in the third sector, we aim to facilitate more individual choice, enterprise and less dependency on traditional services. We are taking forward an approach that is based on:

- Encouraging greater well being, self reliance, autonomy and personal responsibility
- Co-production: building on existing community assets and unlocking social capital
- Seeking innovation and supporting community led models that are alternatives to traditional social care options
- Plurality in the market: exploring new models including partnership, micro-businesses, user led organisations, mutuals, charities and social enterprises
- Considering overall value, including economic, environmental and social value
- Localism and devolution – handing more power and responsibility back to communities to enable people to run their affairs locally
- Philanthropy – altruistic giving and exchange demonstrated in volunteering and time-banking that not only add to community resilience but can also be a pathway for skills development and paid work.

## **Practice**

Working in partnership with the community, Kirklees Community Partnerships offer community development support and grant investment to local groups and organisations. This approach is based on broad commissioning priorities for the council and talking to communities themselves. Rather than specific priorities, we always encourage groups to come and talk to us when they have ideas. Over the years this investment has increasingly been focused on well being and prevention with an emphasis on achieving sustainability through the funding rather than dependency on the council. We recognise that community led projects also bring added value in many ways, through alternative skills, local resources, peer approaches, all with the relevance of local focus. The projects offer interest, activity and community support to people, encouraging them to lead happy, independent lives.

## **What is a learning disability?**

It is important we establish what we mean when we say learning disability. From Kirklees Council’s perspective a learning disability includes the presence of:

- A significantly reduced ability to understand new or complex information, to learn new skills (impaired intelligence).
- A reduced ability to cope independently (impaired social functioning) that started before adulthood, with a lasting effect on development.

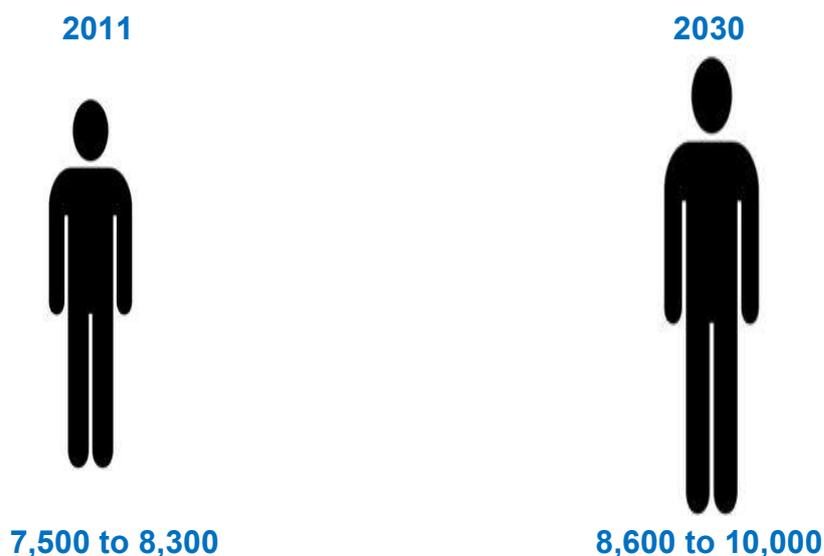
## 2 Future demand and pressure points

### Population growth

We expect to see a **substantial increase in the number of learning disabled people** between now and 2030, above the national average.

Currently there are an estimated 7,500 to 8,300 adults with a learning disability in Kirklees slightly above the national average. These figures are predicted to grow to between 8,600 and 10,000 by 2030.

#### Expected growth in Kirklees learning disabled population



(Source: *Projecting Adult Needs and Service Information System (PANSI)* [www.pansi.org.uk](http://www.pansi.org.uk) and *Planning4care estimates 2011*)

### Population growth by age and type of learning disability

The graphs below show a more detailed breakdown of the future growth in Kirklees learning disabled population:

#### Estimated numbers of adults in Kirklees aged 18-64 with Learning Disabilities, by severity

	2011	2021	2031	% change 2011 - 2031		
				Kirklees	Yorkshire & Humber	England
<b>Profound multiple learning disability (PMLD)</b>	140	170	210	50%	48.6%	44.2%
<b>Severe learning disability (SLD) (total)</b>	1,130	1,170	1,230	8.8%	10.3%	6.9%
<b>Moderate learning disability (MLD) (total)</b>	5,510	5,740	5,920	7.4%	8.6%	5.4%
<b>Severe to moderate learning disability with serious challenging behaviour</b>	100	110	110	10%	6.4%	3.1%
<b>Total</b>	<b>6,870</b>	<b>7,080</b>	<b>7,360</b>	<b>8.6%</b>	<b>9.7%</b>	<b>6.5%</b>

(Source: *Planning4care estimates 2011*)

**Kirklees will experience a larger than national average increase in all areas of learning disability aged 18-64.** The increase in the number of people with profound multiple learning disabilities, severe to moderate learning disabilities with serious challenging behaviours although small in numbers, will have a significant financial impact due to the costly nature of people's intensive support needs.

**Estimated numbers of people in Kirklees aged 14-17 with Learning Disabilities, by severity**

	2011	2021	2031	% change 2011 - 2031		
				Kirklees	Yorkshire & Humber	England
<b>Profound multiple learning disability (PMLD)</b>	22	25	34	54.5%	46%	45.2%
<b>Severe learning disability (SLD) (total)</b>	100	100	120	20%	8.1%	7.6%
<b>Moderate learning disability (MLD) (total)</b>	470	460	490	4.3%	0.4%	0.1%
<b>Severe to moderate learning disability with serious challenging behaviour</b>	<10	<10	<10	3.9%	1.2%	0.8%
<b>Total</b>	<b>600</b>	<b>580</b>	<b>640</b>	<b>6.7%</b>	<b>3.4%</b>	<b>3.1%</b>

(Source: Planning4care estimates 2011)

**Kirklees will experience a significantly larger than national average increase in all areas of learning disability aged 14-17.** Meeting the needs of children entering adulthood, particularly people with profound and multiple learning disabilities, severe learning disabilities and serious challenging behaviours will be a pressure point over the coming years for adult social care and our health partners. Data held by Kirklees Council's Children and Young People's Service suggest a far greater increase of young people currently eligible for local authority funded support. In 2009-10 there were 196 disabled children known to the council's Children with a Disability Team, in 2010-11 this had increased to 276 a 39% increase. It is recognised that increases can vary greatly year on year, but it is clear that in the longer term numbers are increasing.

**Estimated numbers of adults in Kirklees aged 65+ with learning disabilities, by severity**

	2011	2021	2031	% change 2011 - 2031		
				Kirklees	Yorkshire & Humber	England
<b>Profound multiple learning disability (PMLD)</b>	17	24	35	105.9%	102%	102%
<b>Severe learning disability (SLD) (total)</b>	130	170	200	53.8%	49%	49%
<b>Moderate learning disability (MLD) (total)</b>	1,210	1,530	1,840	53.3%	50%	50%
<b>Severe to moderate learning disability with serious challenging behaviour</b>	12	15	18	50.0%	44%	44%
<b>Total</b>	<b>1,360</b>	<b>1,720</b>	<b>2,080</b>	<b>52.9%</b>	<b>50%</b>	<b>50%</b>

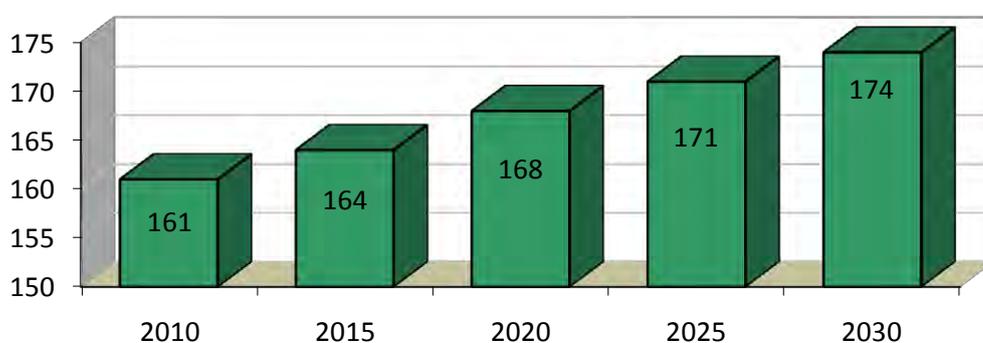
(Source: Planning4care estimates 2011)

**Kirklees will experience a larger than national average increase in all areas of learning disability people.** The greatest increase in all age groups over the coming years will be in the number of learning disabled people over 65 years of age. By 2030 nearly 1 in 5 (20%) of all those living in Kirklees will be over 65. As with the rest of the Kirklees population a pressure point over the coming years will be meeting the needs of an ageing population.

## **Down's syndrome**

We expect to see a **small increase in the number of people with Down's syndrome and minimal increase in Down's syndrome/dementia** between now and 2030, in line with the national average.

**Total population aged 18-65+ predicted to have Down's syndrome**



## **Down's syndrome/dementia**

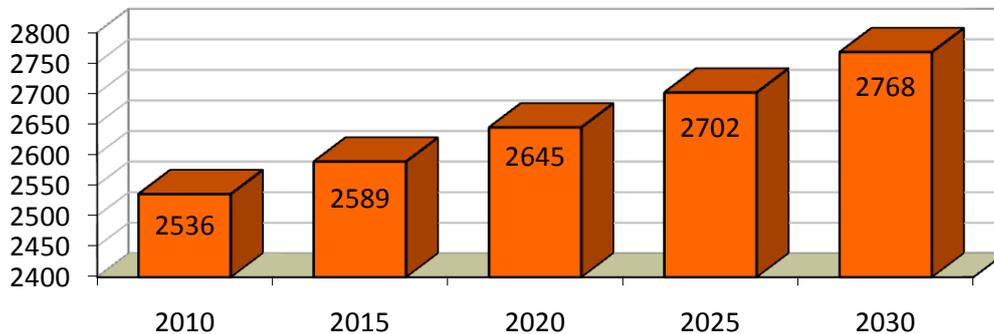
Evidence suggests there will only be a 7% increase in the numbers of people with Down's syndrome with only a minor increase of dementia in people with Down's syndrome. One explanation of this may be the poor diagnosis rate or late diagnosis of dementia in people with Down's syndrome.

## **Autistic Spectrum Conditions**

We expect to see a **substantial increase in the number of learning disabled people diagnosed with an Autistic Spectrum Conditions** between now and 2030.

The National Autistic Society states that 'estimates' of the proportion of people with Autism Spectrum Conditions (ASC) that have a learning disability, (IQ less than 70) vary considerably, and it is not possible to give an accurate figure. The figures below represent an estimation of the likely numbers of people with Autistic Spectrum Conditions living in Kirklees.

### Total population aged 18-64 predicted to have autistic spectrum disorders



The prevalence of Autistic Spectrum Conditions was found to be just over 1.0% of the adult population in England, using the threshold of a score of 10 on the Autism Diagnostic Observation Schedule to indicate a positive case. The rate among men (1.8%) was higher than that among women (0.2%), which fits with the profile found in childhood population studies.

(Source: *Projecting Adult Needs and Service Information System (PANSI)* [www.pansi.org.uk](http://www.pansi.org.uk))

Planning4care data suggests 3,150 adults aged 18-64 (1.16%) across Kirklees are estimated to have Autistic Spectrum Conditions, similar to the national average (1.16%) with an additional 260 people aged 14-17 (1.17%) and 700 people aged 65 and over (1.08%).

(Source: *Planning4care estimates 2011*)

The National Autism Strategy: Fulfilling & Rewarding Lives 2010 alongside the implementation of the Kirklees Autism Strategy 2011 will lead to better future identification of people with Autistic Spectrum Conditions with and without a learning disability, which will improve the validity of data currently available.

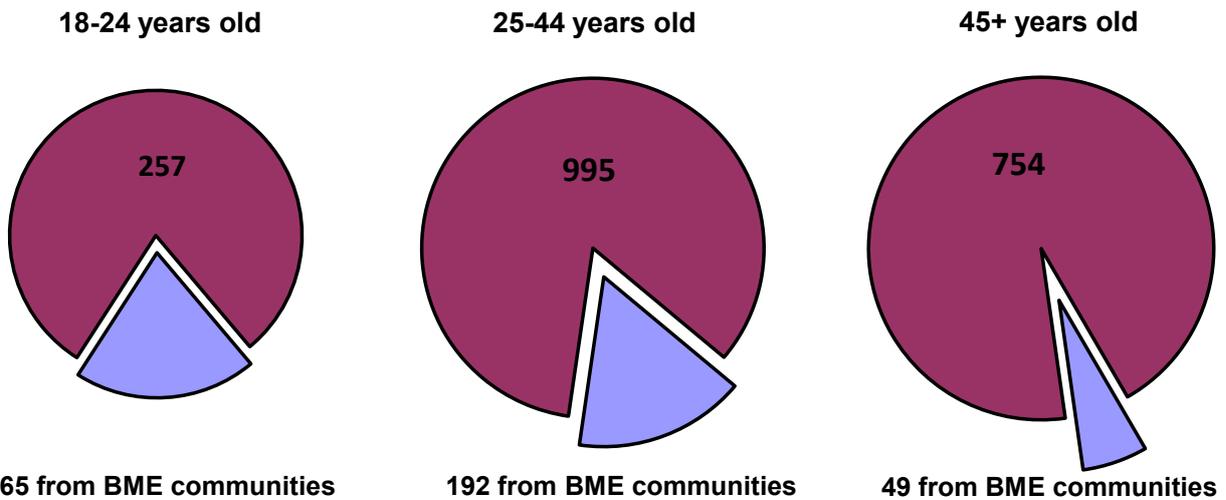
### Ethnicity of the learning disabled population

We expect to see a **substantial increase in the number of young learning disabled people from minority ethnic communities** between now and 2030, above the national average.

84% of all adults with learning disabilities known to Adult Services are white with 14% being non-white from minority ethnic communities.

25% or 1 in 4 of all 18 to 24 year olds are from the minority ethnic communities of which over half are of Pakistani origin. With a larger than national average minority ethnic community in Kirklees, we have seen a larger than national average increase in demand for support and services from this group. We expect this trend to continue. Evidence suggests the majority of learning disabled people from the minority ethnic communities tend to have more severe to profound learning disabilities.

The graphs below highlight the changing minority ethnicity population of the Kirklees learning disabled population known to the council's adult social care services.



(Source: Kirklees learning disability database 2011)

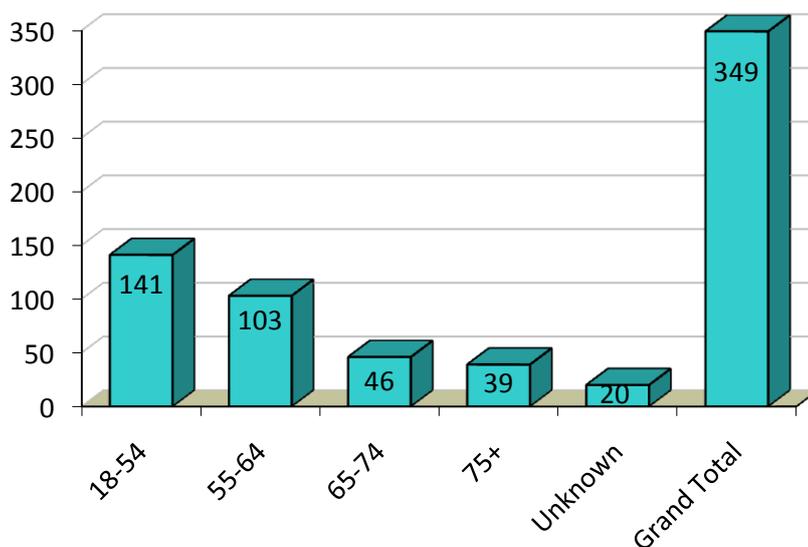
### Carers

We expect to see a **substantial increase in the number of learning disabled people currently living in the family home requesting support to find alternative accommodation and support**, because carers feel no longer able to carry out the caring role.

Over the last few years we have seen the age of carers supporting learning disabled people in the family home rise significantly. The graph below shows there are 85 carers over 65 years of age, an increase of 28% on the previous year.

(Source: LD database2011)

**Age of carers of learning disabled people in Kirklees**



(Source: Kirklees Learning disability database 2011)

When you also look at the proportions and number estimates of people with learning disabilities in different forms of accommodation below; Kirklees has double the national average of learning disabled people settled in the community with family and friends

	Registered care home, nursing home, long-stay hospital	Other non-settled accommodation	Supported accommodation/ sheltered housing/ APS	Settled in community with family or friends	Living independently
% of those receiving services in Kirklees	20.6%	0%	4.1%	61.3%	7.4%
% of those receiving services in England	20.5%	1.3%	15.4%	30.5%	14.6%

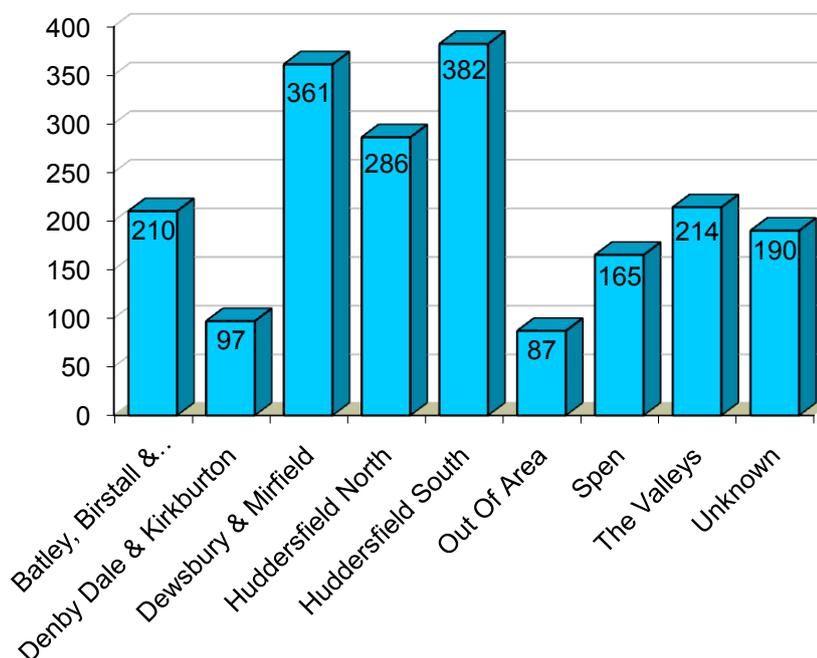
(Source: Planning4care estimates 2011- Since this is not necessarily known for all service users, the figures may add up to less than 100%)

We envisage a future pressure point to be an increase in requests from older carers unable to continue in the caring role, requiring alternative accommodation and support for the person they care for, alongside carers of younger learning disabled people who want to live independently and move out of the family home.

## Location

Of the estimated 7,500 to 8,300 adults with a learning disability in Kirklees (Source: PANSI & Planning4care 2011) there are approximately 2000 people known to adult services - this represents only 1 in 4 people with a learning disability in Kirklees.

The graph below shows the localities across Kirklees of the learning disabled population known to Adult Services.



(Source: Kirklees learning disability database 2011)

## **The sources of our data information**

In 2011, we commissioned OCS / Planning4Care to undertake some needs assessment work relating to current and future demand for social care for learning disabled people in Kirklees. The second source of data is taken from the Oxford Brookes University, Institute of public care, Projecting Adult Needs and Service Information System (PANSI) [www.pansi.org.uk](http://www.pansi.org.uk). The third source of information is from Adult Service data regarding people known to us, our own information systems tell us what we are currently providing and to whom.

It should be noted that the figures aim to estimate, as accurately as we can, all the likely needs of learning disabled people, aiming to give as full a picture as possible of potential demand. Inevitably, there will be some discrepancies in the figures, as our own systems give us actual service usage information and the Planning4Care and PANSI tools aim to provide estimates of need for the whole learning disabled population. Throughout this document we have tried to make it clear what the sources of figures/data are and the extent of the population which they refer to. If, however, you come across discrepancies which are confusing, please alert us to this and we will try to clarify this for you and amend future editions of this Market Position Statement.

## **In summary**

### **The key messages coming from this range of information are:**

- Learning disabled people are living longer, with an expected greater range of health and physical disability needs. Services will need to be more flexible and adaptable to meet the needs of a significantly increasing ageing learning disabled population.
- Young people entering adulthood will have more complex and profound disabilities with greater expectations to live ordinary, more inclusive lives alongside everyone else as equal members of society.
- The increase in the learning disabled population together with a greater range of needs alongside the continued implementation of the personalisation of adult social care will mean a greater range of new support options will be required to meet changing needs and growth in future demand.
- The increase in the aging carer population alongside the significantly higher than national average number of people living at home with family and friends will see a significant increase in requests to find suitable alternative accommodation and support.
- The implementation of the Autism Strategy and the recognition/diagnosis of people with an Autistic Spectrum Disorder will see the need for the development of a greater range of specialist services to meet those needs.
- The growth in the number of learning disabled people from minority ethnic communities will lead to the need to develop a greater range of culturally diverse services to meet growing demand and cultural needs.

### 3 Current state of supply – Strengths and weaknesses

#### Summary of current supply issues

- We are experiencing **increasing demand for support**, with people's needs becoming more complex and their care packages becoming larger.
- There is a **shortage of high quality specialist supported living accommodation** to meet growing demand.
- There is a **shortage of high quality clustered supported living accommodation** to meet growing demand.
- There are a **limited number of supported living support providers operating in Kirklees**.
- There is an **over supply of learning disability care home provision to meet local need**.
- Some of the current range of learning disability care home provision **will struggle to meet the long term needs of an ageing learning disability population**.
- There are a **limited range of day opportunities for learning disabled people especially for people with complex needs, including autism**.
- **Some rural areas of Kirklees have a limited choice of provision of all types of care**.
- There are a **growing range of universal services** that meet the needs of learning disabled people who do not meet the Fair Access to Care Services (FACS) criteria.
- There are a **growing range of learning disabled specific community projects** for people who do not meet the Fair Access to Care Services (FACS) criteria.

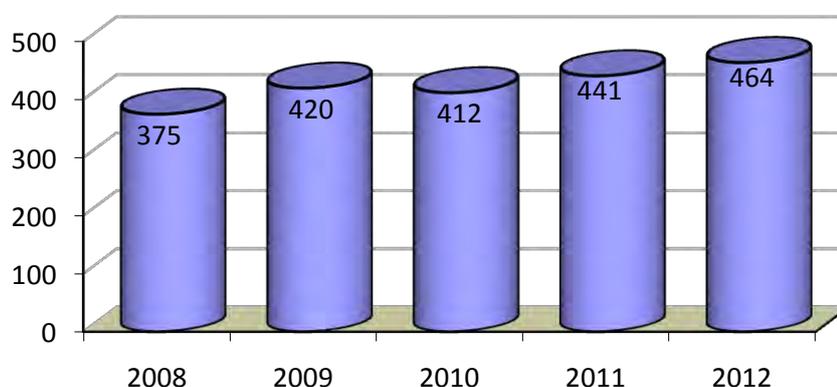
#### Supply and quality

This section provides an overview of the current learning disability care services.

#### Care homes

There are currently 16 independent sector care home providers operating in Kirklees offering 50 learning disability long term care homes with 464 beds. Kirklees Council has one long term care home. Four of the long term care homes with 40 beds offer nursing support. The graph below shows the growth in the learning disability care home market 2008 -12.

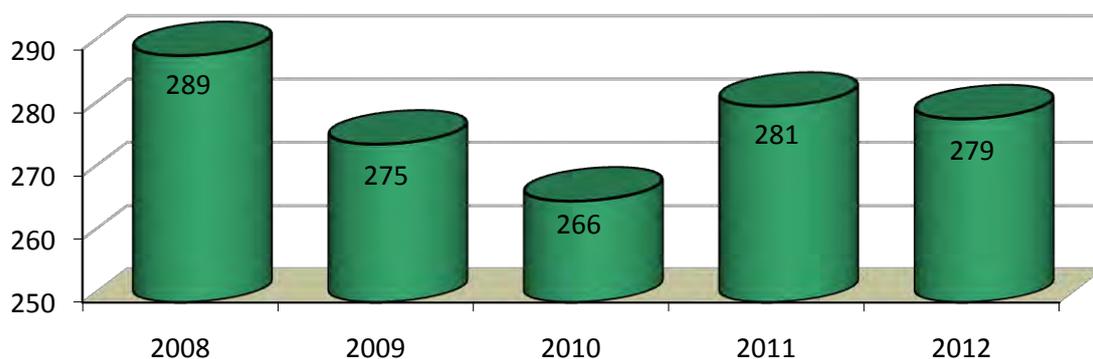
**Learning disability care home capacity in Kirklees**



Source: LD Care Home Market Report 2012)

The graph below shows the decline in the number of Kirklees funded residents in learning disability care homes in Kirklees 2008-12.

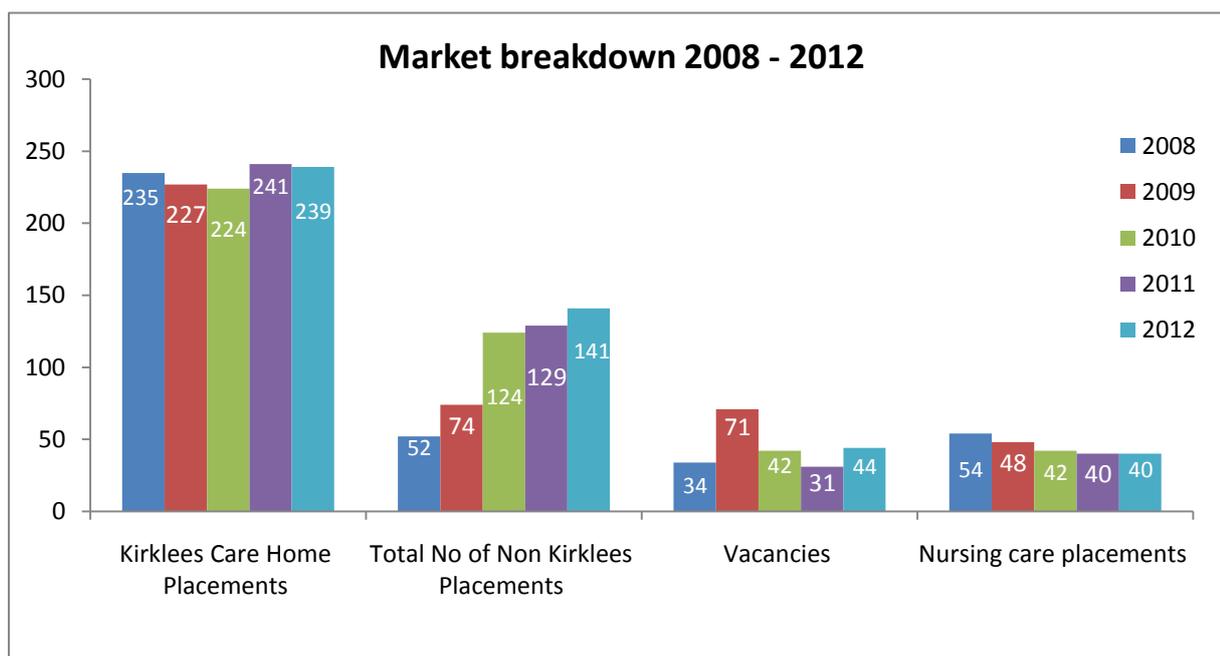
**Number of Kirklees Council funded placements in Kirklees**



(Source: LD Care Home Market Report 2012)

**The Learning Disability Accommodation Strategy 2008** (available from [www.kirklees.gov.uk/placetolive](http://www.kirklees.gov.uk/placetolive) ) clearly states the Council's's decision to reduce dependency on care home placements and develop supported living as the main provision of accommodation and support. Only half of the 50 learning disability care homes offer ground floor accommodation or have accessible first floor bedrooms. With an ageing and more complex learning disability population requiring more accessible accommodation we expect demand for these rooms to be high and demand for places in homes with restricted access to decline. We expect to see the use of registered care home provision decrease over the next decade and evolve into more specialist care home services.

The graph below maps out the changes to the learning disability care home market in Kirklees 2008 -2012.



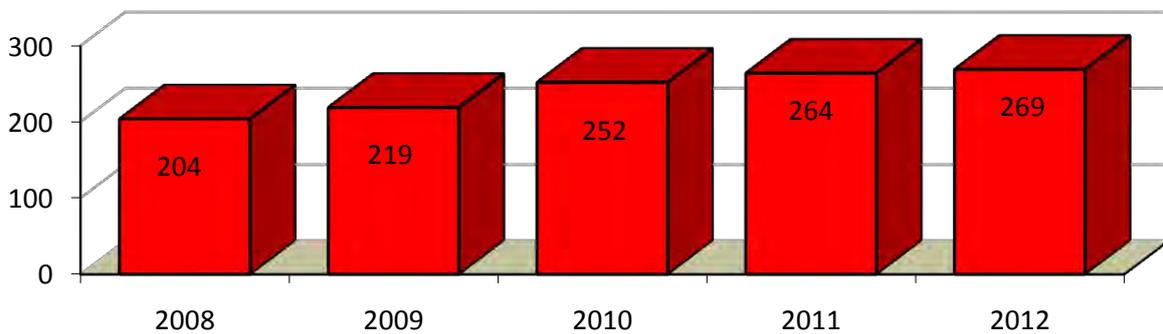
(Source: LD Care Home Market Report 2012)

## Supported living

There are currently 14 accommodation based and 7 floating independent sector supported living providers in Kirklees. Kirklees Council operates 3 accommodation based services supporting 23 residents and 2 floating supported living services, one in north and one in south Kirklees.

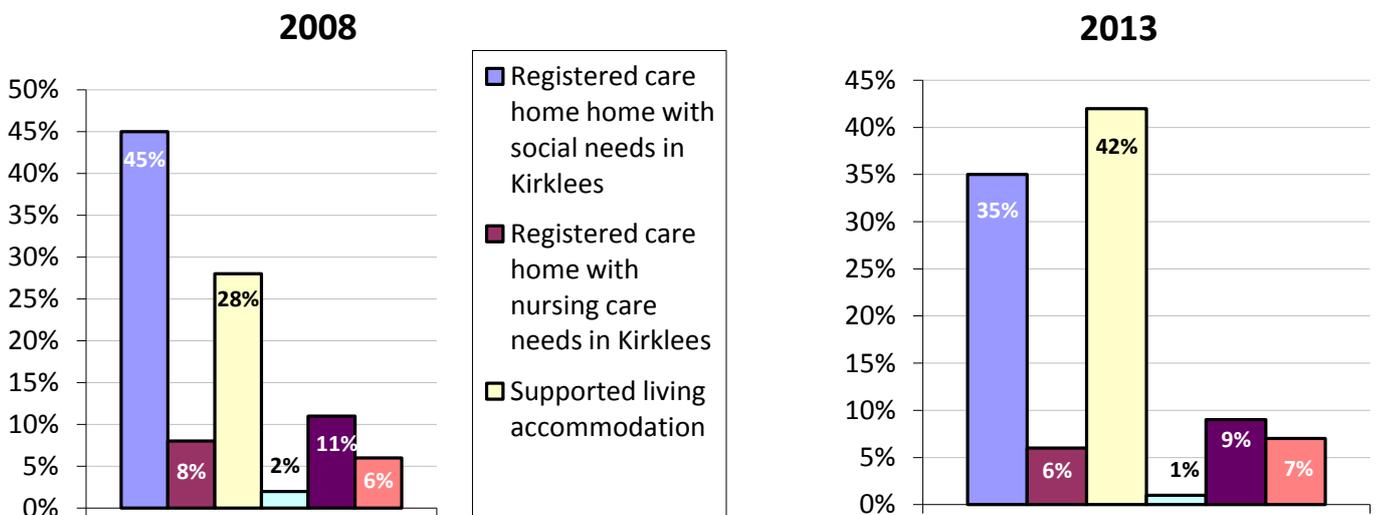
269 learning disabled people are being supported to live independently in their own home. This is broken down into 97 people living in accommodation with support on site and 172 people receiving floating support (support services that go out to visit people). The graph below shows the growth in the supported living services 2008 - 2012.

### People living in supported living services



(Source: LD Care Home Market Report 2012)

The learning disability accommodation strategy is clear; the council want to see a range of supported living services become the largest proportion of accommodation and support over the next few years, with much less reliance on residential and nursing home placements. The chart below shows the estimated % changes set out in the accommodation strategy. From the data presented about the council are on target to achieve that goal.



(Source: Kirklees Learning Disability Accommodation Strategy 2008)

To meet the outcomes of the personalisation of adult social care agenda our aim is to ensure accommodation and support whenever possible are provided separately. An individual may be very settled and happy in their home but unhappy with the care and support provided. Keeping them separate will enable the individual if they so choose to take a personal budget and replace the care provider. Our aim is to provide people with greater choice and control over how their needs are met and by whom.

To support our aim we will work with strategic partners to stimulate the specialist accommodation and support market and increase the number and type of accommodation available. The securing of appropriate care and support will be via the development of a supported living framework agreement, care providers approved on the framework agreement will be offered the opportunity to deliver care services.

Over the last 18 months as we have developed new supported living services we have identified there is a gap in the provision of clustered accommodation and support. The challenge will be to provide sufficient new accommodation and support services to meet demand in the aspirational areas of Kirklees in the current economic climate that meets the new accommodation funding levels incorporated in the national welfare reforms that are currently being implemented.

Enabling people to live in their own homes promotes greater choice and control, it also maximises people's independence and delivers better outcomes. Supported living represents excellent value for money for Kirklees Council as Adult Services resources are focussed on meeting care and support needs. Individuals are financially better off when you compare disposable incomes of people in supported living against living in a care home setting.

We already have and expect to see more people with learning disabilities wanting to be supported to live in ordinary housing. Kirklees Council is committed to supporting people to live more independently, by themselves, with others, or in clustered accommodation. We need to make sure the right type of accommodation and support models are developed that offer a high quality cost effective service to meet future demand.

### **Shared Lives (formally known as Adult Placement)**

Kirklees Council Shared Lives service provides an individual with a place to live within a family home and includes the individual in their family and community life. Shared Lives provides; long term placements, short term placements and alternative breaks to people with a learning disability, mental health problem and older people. The shared Lives service currently provides:

- 37 long term placements (learning disabilities)
- short break placements (learning disabilities)
- 2 short break placements (physical disabilities)
- 18 home based placements (learning disabilities)

- 14 home based placements (mental health)
- 2 home based placements (physical disabilities)
- 40 home based placements (older people)

Over recent years we have seen a steady increase in the growth of the shared Lives service and expect to see a continued growth as the range of services offered expands, as scheme like Home Share develop and evolve.

### Short breaks

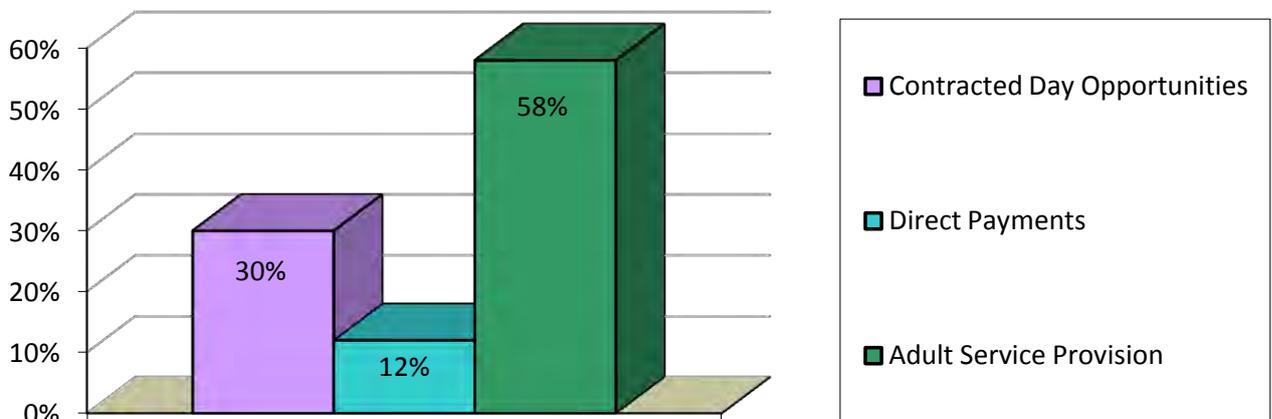
Kirklees Council provides two short break care home services offering 16 beds, Milldale in north Kirklees and Cherry Trees in south Kirklees. Greater Huddersfield and North Kirklees Clinical Commissioning Group commission two nursing short break services offering 10 beds, Foxview (6 beds) in North Kirklees and Shady Trees (4 beds) in south Kirklees. Demand for these services continues to grow.

A recent trend since the introduction of personal budgets has seen a steady increase in the number of people taking a direct payment as an alternative to traditional, building-based short break services. A direct payment can be used to create an individually designed person centred short break, possibly visiting a place of interest, friends or extended family, staying in ordinary accommodation with a personal assistant or paid carer. This more personalised creative approach still gives carers a break from caring but also enables the cared for person to have a new life experience.

We expect to see continued demand for short breaks services grow, but expect more people to take up direct payments to purchase an individually designed short break. We also expect individuals to join together personal budgets to collectively purchase short break services with friends.

### Daytime opportunities

The learning disability day opportunity market is divided into three main areas, Kirklees Council provision, contracted services and the direct payment market. The chart below show the current market shares of the three main day opportunity markets.



(Source: Day Opportunities Strategy 2010)

Kirklees Council currently provides services to over 280 people offering over 900 days of service every week. Part of the service is delivered in partnership with South West Yorkshire Partnership Foundation Trust, meeting the needs of people with complex health and social care needs.

In addition, there are currently 5 contracted services offering services to 125 people. Built into the contracts is the capacity to purchase additional places if required alongside the ability to reduce the contract size if more people choose a personal budget.

The final sector and newest is the personal budget market. Over the last three years we have seen a rapid expansion in the number of people taking a direct payment and the development of new building based day opportunity services.

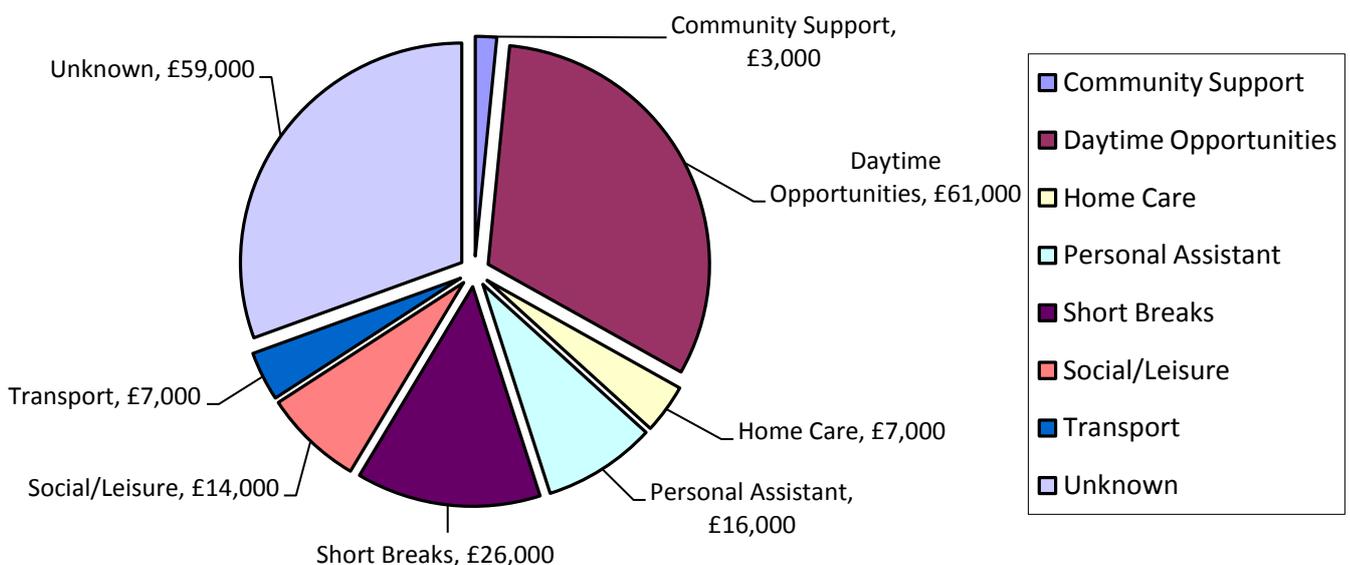
Some people take a direct payment to purchase support to access the wider community and engage in activities of their choice when they want to, rather than purchase more traditional building-based day opportunity services.

There are over 300 people currently taking a personal budget, the majority of direct payments are currently being spent on day opportunity services. We expect to see a continued growth in people requesting a direct payment to develop their own, personalised, bespoke package of day time care and support. A copy of the Learning Disability Accommodation Strategy can be found at: [www.kirklees.gov.uk/dayoppstrategy](http://www.kirklees.gov.uk/dayoppstrategy)

## Personalisation

Over the past few years since the introduction of the government „s “Putting People First” Strategy (2008) we have seen a significant rise in the number of people with a learning disability taking a direct payment to individually purchase care services direct for themselves or to employ a personal assistant.

The chart below shows the current breakdown of direct payment expenditure.



(Source: Day Opportunities Strategy 2010)

We expect to see continued growth in the number of people taking up personal budgets, receiving direct payments and developing individual bespoke packages of care and support that gives the individual greater control over their own lives and how their needs are met. We expect to see, as the direct payment system matures and evolves, individuals (with support) and families coming together to pool resources, skills and time to collectively commission support services to meet a shared collective need.

## **Employment**

Real Employment, a council service established over 25 years ago is the lead employment agency for people with a learning disability in Kirklees. A core objective of Real has and still is to promote employment as a realistic potential option and change the hearts and minds of employers. Real Employment provides essential support to mainstream employment services advising and supporting them to meet the needs of learning disabled people. Real currently work with over 170 people offering: an accessible first point of contact office and sign posting service; CV and interview preparation training; carry out skills and ability assessments; job marketing; and on going job support. Real Employment supported 31 people to gain employment of 16 hours or more per week in 2012.

**Mainstream employment services** - The recent changes to the supported employment landscape have been significant. The new workchoice and workprogramme system is in place with entirely new organisations responsible for delivery. These 2 programmes are at the core of the Department of Works & Pensions' (DWP) response to the "Get Britain Working" policy and both receive referrals from Job Centre Plus (JC+) employment advisors.

There are currently 3 levels of support provided. Level 1 the workchoice programme is in place for people with the most complex needs, support is provided for 6 months with a possible extension to 9 months. Level 2 the workprogramme is in place for people with less complex needs and supports people for up to 2 years. Both forms of provision have been commissioned via payments by results. Level 3, there is additional DWP/JC+ sponsored support in place such as job clubs but these are generally unfunded and require volunteer sponsorship.

Lots of people with mild and moderate learning disabilities will receive support from mainstream employment services, Real Employment work closely with them offering support and advice. Real Employment provides a service to people who are Fair Access to Care Services (FACS) eligible and also people who are not FACS eligible. A copy of the Learning Disability Employment Strategy can be found at:

[www.kirklees.gov.uk/employmentstrategy](http://www.kirklees.gov.uk/employmentstrategy)

## **Domiciliary care**

Kirklees Council commissions all of its long term home care services from the independent sector, delivering support to around 1,800 people each week, of which only 77 people with a learning disability receive support; however the packages of support provided are comprehensive. One of the main reasons for the low numbers of people with a learning disability accessing home care service is the increasing number of learning disabled people taking a direct payment.

## **Community access and inclusion**

People with learning disabilities want to live ordinary lives as equal members of the community but most require additional levels of support to do so. To achieve this, the council provides funding, via its Community Partnerships Service, to invest in the voluntary and community sector to develop sustainable community organisations to deliver community support services. Some learning disabled people will access these services alongside other people from the local community, with minimal support. Others prefer to access learning disability specific community support services. Learning disabled people from minority ethnic communities are a particularly hard to reach community. Below are key areas currently being developed to maximise people's wellbeing and independence. The development of a range of community support services for learning disabled people will improve wellbeing and delay or prevent people seeking support from Adult Services.

**Travel Training** – A travel training strategy has been developed alongside a detailed travel training assessment and delivery programme. Adult Services and Children & Young People Services (ChYPS) have joined together to commission a travel training service for anyone who wishes to learn to travel independently.

**Keeping Safe** – As more and more people with a learning disability become active members of the community the council has a duty of care to protect vulnerable people. To this end Kirklees Council have commissioned a Safe Place Scheme, across Kirklees. Staff are trained to support and help learning disabled people if they need support or reassurance. Mencap in Kirklees are working in partnership with key partner agencies; the Adult Safeguarding Board, Metro, West Yorkshire Police and Kirklees Hate Crime scheme to deliver a successful scheme. Our aim is to make Kirklees a safer and more accessible place to live for people with a learning disability.

**Developing and maintaining relationships** – A new friendship and dating agency – Luv2MeetU has been commissioned to enable some learning disabled people to maintain relationships and develop new ones. The focus is on learning disabled people meeting in the community and being an active member of the Kirklees community.

**Being part of the wider community** – Both national and local policy aims to ensure people with a learning disability are able to live ordinary lives as equal members of the community and feel safe while they go about their day to day lives. The information on page 19 are just some examples of the way people with a learning disability can be supported to have a greater, valued role in community life. If you have an idea that would enhance and develop the lives of learning disabled people please contact Community Partnerships by phoning 01484 221000 and asking for Community Partnerships.

### **Equipment - Aids to daily living - Assistive technology**

Kirklees Council commission community equipment service (Kirklees Integrated Community Equipment Service (KICES)) jointly with NHS Kirklees, via a pooled budget. Items of equipment are supplied and delivered by Locala – a public interest organisation which is a social enterprise.

Performance is regularly monitored by the KICES Executive Group. User surveys indicate high levels of satisfaction with the current service, with delivery speeds improving (85% of equipment delivered within 7 days during 2011/12). This service will be tendered during 2013/14.

A range of assistive technology is currently offered to people living in their own homes via the Council's Carephone Home Safety Service – including monitored pendant alarms; falls and flood detectors; and, increasingly, customised packages designed around individual needs. Over 6,000 people make use of the Carephone system.

There is huge potential to further develop the current use of equipment, aids to daily living and assistive technology. Assistive Technology can be used to enhance people's independence and choice regarding how their needs are met. Assistive Technology needs to be considered at the assessment of needs stage and when considering how someone's needs' will be met to promote independence whenever possible.

## 4 Models of service we want to commission

### Vision for services in the future

The national Vision for people with a learning disability was set out in the 2001 publication of Valuing People. Valuing People Now (2009) updated government thinking which focuses on the four guiding principles which underpin the development of all services in Kirklees. The current coalition government fully support the principles set out in Valuing People.

- **Rights** - people with learning disabilities and their families have the same human rights as everyone else.
- **Independent living** - this does not mean living on your own or having to do everything yourself. All disabled people should have greater choice and control over the support they need to go about their daily lives; greater access to housing, education, employment, leisure and transport opportunities and to participation in family and community life.
- **Control** - this is about being involved in, and in control of, decisions made about your life. This is not usually doing exactly what you want, but is about having information and support to understand the different options and their implications and consequences, so people can make informed decisions about their own lives.
- **Inclusion** - this means being able to participate in all the aspects of community – to work, learn, get about and meet people, be part of social networks and access goods and services – and to have the support to do so.<sup>1</sup>

The Kirklees Learning Disability Partnership Board working with learning disabled people, parents and carers and key partner organisations developed a vision for the future of learning disabled people's services in 2008. Summaries of this vision, as it impacts on the local care market and how we plan to support these changes are given on the next few pages.

One key message that runs through both the national and local priorities is the need to consider the views of the potential service user when developing any new services. The development of any services needs to be done in partnership with learning disabled people, parents and carers.

As more and more people are taking personal budgets, the market needs to recognise the shift away from local authorities dictating the shape of local care services to individuals having more influence in the way they develop and evolve. **The role of the local authority has significantly shifted to that of shaping and influencing the way care and support services should develop.** The publication of this first Market Position Statement is to help support care providers develop and deliver care and support services people will want to purchase directly, or via the council, in the future.

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<sup>1</sup> Valuing People Now 2009 – Department of Health

### Day Opportunities

- ❖ Develop integrated day opportunities
- ❖ Develop the range of employment opportunities linked with training
- ❖ Develop volunteering opportunities
- ❖ Support wider development of social opportunities on evenings and weekends

### Housing – A Place to Live

- ❖ Create greater choice of housing options, support more people to live independently
- ❖ Provided housing & Support separately
- ❖ Develop specialist registered care home services
- ❖ Support the „Market’ to change

### Community Access & Inclusion

- ❖ Develop accessible information promote, Boardtalk, Photosymbols
- ❖ Promote greater Inclusion
- ❖ Support „Changing Places’ Campaign
- ❖ Develop Independent travel training
- ❖ Be inclusive include Ethnicity Issues

### Better Health

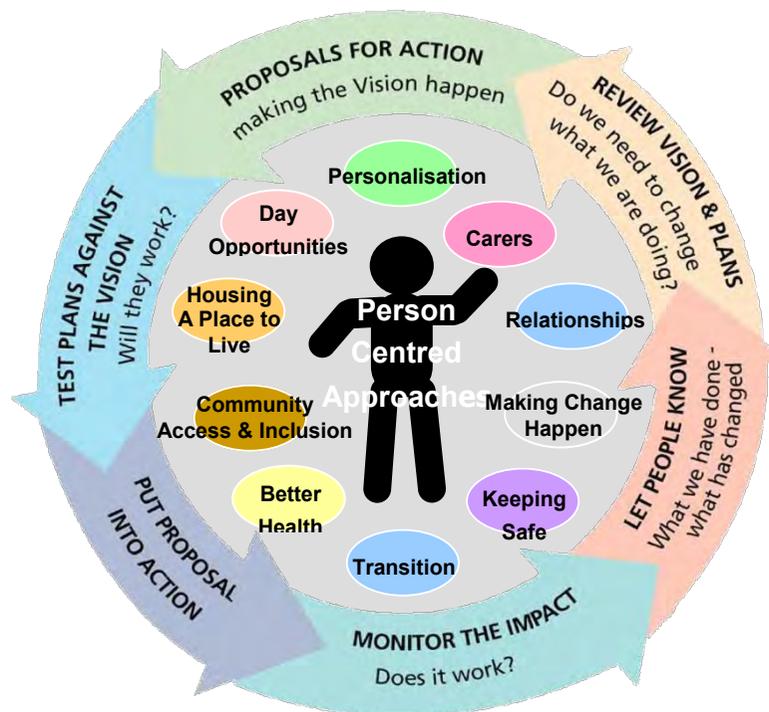
- ❖ Improve access to and receive better health care treatment and support
- ❖ Monitor and support healthcare services to recognise and meet the needs of learning disabled people
- ❖ Promote health action plans and annual health checks and VIP cards

### Transition

- ❖ Plan in partnership with Children and Young Peoples Service
- ❖ Make sure everyone in transition has a person centred plan
- ❖ Give people greater choice and control over their future

## The Learning Disability Partnership Board: The Kirklees Learning Disability Vision

**Nothing about us without us!**



### Personalisation

- ❖ Introduce individual budgets, increase greater choice and control
- ❖ Transform service provision and increase people’s options
- ❖ Ensure person centred approaches are included in everything we do

### Carers

- ❖ Ensure carers needs are recognised
- ❖ Provide a range of carers services
- ❖ Support Carers
- ❖ Support carers to „have their say’
- ❖ Provide information about carers rights and support services available

### Relationships

- ❖ Support the work of Kirklees Involvement Network (KIN) self advocacy network
- ❖ Provide good advocacy services to ensure people are supported to make choices for themselves
- ❖ Support and develop accessible social networks for learning disabled people

### Making Change Happen

- ❖ Ensure the partnership board is working properly, it is clear about what is important and it monitors progress made and priorities future work
- ❖ Support the implementation of Valuing people Now 2009

### Keeping Safe

- ❖ Monitor and provide effective safeguarding of learning disabled people
- ❖ Stop Hate Crimes, promotes awareness
- ❖ Ensure learning disabled people feel safe at home and in the community

### Valuing People / Valuing People Now

1. Including Everyone - Valuing ALL people
2. Personalisation
3. Having a life

Better Health - Housing - Work, education and getting a life

4. People as citizens

Advocacy - Transport - Being safe at home and when out in the community - Justice

5. Making it Happen!

National & regional partnership boards - local partnership boards - Better Commissioning - Developing the workforce – Measuring performance and objectives – The Delivery Plan

Current service model 2013	Desired service model 2015	Support to change
<p><b>Housing – A place to Live</b></p> <ul style="list-style-type: none"> <li>• <b>Care Homes</b> - Largest provision of accommodation and support.</li>   <li>• <b>Supported Living</b> - Limited choice and availability of supported living services.</li>   <li>• <b>Short Breaks</b> - Traditional building based service. In-house service is the market leader.</li>   <li>• <b>Support to live independently</b> - Limited range of providers.</li>   <li>• <b>Shared Lives</b> - Currently an in-house service.</li> </ul>	<ul style="list-style-type: none"> <li>• Overall reduction in the number of care homes and capacity. A gradual transition to specialist more accessible care home provision.</li>   <li>• Supported living services become the largest provider of accommodation and support, reducing the dependency on care home provision.</li>   <li>• Greater range of outcome based short breaks options available provided by the independent care sector.</li>   <li>• A broader and more extensive range of care and support providers will be available. Assistive technology will be used to promote greater independence.</li>   <li>• Continues to have a strategic role in meeting the accommodation and support needs for some people.</li> </ul>	<ul style="list-style-type: none"> <li>• Commissioners provide clear messages to the care home providers. Support is provided to work with care home providers who wish to de-register, modernise and change current care home provision to meet future needs. The market will be informed as and when gaps in the care home market are identified based on local need.</li>   <li>• Commissioners provide clear messages to supported living providers. Accommodation and support whenever possible will be provided separately. A supported living framework agreement will be in place for the provision of care and support.</li>   <li>• Council will continue to provide traditional, building-based service. Short breaks can be met in various locations and in creative ways but must be linked to outcomes identified in care plans and represent value for money.</li>   <li>• Council will provide the strategic lead in shaping and developing a new range of service provision. Assistive technologies to enable care providers to develop creative packages of support that maintain and promote individual's independence and provide better outcomes and better value for money will be a core element of service development.</li>   <li>• Council will continue to provide and support the development of this service to ensure it offers an excellent service at a competitive value for money cost.</li> </ul>

Current service model 2013	Desired service model 2015	Support to change
<p><b>Day Opportunities</b></p> <ul style="list-style-type: none"> <li>• <b>Integrated health and social care day opportunities</b> Market leader in-house provision</li> <li>• <b>Day Opportunities</b> in-house provision is market leaders</li> <li>• Some contracted provision from independent sector providers</li> </ul>	<ul style="list-style-type: none"> <li>• Greater range of specialist independent care provision to meet the needs of people with complex needs.</li> <li>• Independent care providers are the market leaders (contracted and direct payments combined) offering a greater range of day opportunities across Kirklees.</li> </ul>	<ul style="list-style-type: none"> <li>• In-house services will continue to focus on increasingly complex cases in partnership with Kirklees Clinical Commissioning Group commissioners.</li> <li>• We expect the continued growth of direct payments to drive changes in provision, with more providers offering a greater range of choices.</li> </ul>
<ul style="list-style-type: none"> <li>• <b>Employment</b> Mainstream supported employment services are complimented by Real Employment.</li> </ul>	<ul style="list-style-type: none"> <li>• Real employment continues to support mainstream supported employment services alongside key partners to meet the needs of learning disabled people with the potential to gain paid employment.</li> </ul>	<ul style="list-style-type: none"> <li>• Council will provide clear messages to the care providers of any potential opportunities for them to develop employment related training, work experience and personal development opportunities.</li> </ul>
<p><b>Domiciliary Services</b></p> <ul style="list-style-type: none"> <li>• <b>Universal Services</b> Independent care providers are the largest providers of care.</li> <li>• <b>Specialist Services</b> In-house services are main service provider.</li> </ul>	<ul style="list-style-type: none"> <li>• The number and range of Independent care providers has increased and is well established.</li> <li>• Independent care providers deliver a range of specialist services alongside in-house specialist domiciliary service provision.</li> </ul>	<ul style="list-style-type: none"> <li>• Council will continue to provide a range of specialist support and enablement services and guidance to support the development of a competitive, effective, thriving range of independent domiciliary care providers that is stable and offer excellent value for money to all its customers.</li> <li>• Provide support and guidance to care providers to develop a range of small specialist services to meet the needs of people with more complex support needs. This will be achieved via the establishing of a specialist domiciliary service framework agreement.</li> </ul>

Current service model 2013	Desired service model 2015	Support to change
<p><b>Community Access and Inclusion</b></p> <p>Limited inclusion and access to mainstream community provision.</p> <p>Examples of some of the services commissioned:</p> <ul style="list-style-type: none"> <li>• <b>Travel Training</b> ad hoc provision, delivering small scale travel training available.</li> <li>• <b>Developing and Maintaining Relationships Luv2MeetU</b> Small scale pilot project launched, with expectation for this service to grow.</li> <li>• <b>Keeping Safe Scheme</b> established to help people feel safe when out in the community.</li> </ul>	<p>More people with a learning disability feel confident and able to access mainstream community provision and become an active, equal member of their community.</p> <ul style="list-style-type: none"> <li>• A well establish voluntary and community sector provider is delivering a 16+ travel training service offering a comprehensive range of advice, training and support.</li> <li>• A well established range of voluntary and community sector projects are established.</li> <li>• A comprehensive network of well established Safe Places in operation at key locations across Kirklees.</li> </ul>	<p>Commissioners will identified priorities and share with community and voluntary sector.</p> <ul style="list-style-type: none"> <li>• Clear guidance and support is provided together with a strategic lead in the development of this new type of service provision. Council will make clear its priorities and provide a strategic lead in the development of new community options.</li> </ul>

**The overall strategic commissioning aim is to ensure individual skills and abilities are recognised to maximise their independence and ensure greater choice.**

## **Who will be providing services**

The council, working with key health partners, will continue to review the strategic role council services will have in the future provision of adult social care. As decisions are made the market will be kept up to date.

National policy is clear; individuals will be given greater control and choice over how their needs are met and therefore, will have a greater influence on the commissioning of services and who will be providing services.

The council will offer support to improve the training and status of personal assistants to ensure they become a valued and valuable option to meet someone's needs.

As more people take up direct payments and become confident and clear about the outcomes they wish to achieve, we expect to see individuals joining together to micro commission services. We are already starting to see this happen.

Private care providers will continue to dominate the delivery of social care services, particularly the care home market. However as more and more people take control of how their care needs are met via personal budgets we expect to see the growth of a more varied and diverse social care market.

The following breaks down the current range of service provision and clarifies the strategic intentions of the council:

### **Accommodation**

**Care Homes** – Independent care home providers continue to develop care homes on a speculative basis that is not linked to local demand. Demand for care home placements continues to fall as demand for supported living services grows in line with our strategic intentions set out in the Learning Disability Accommodation Strategy 2008. The council expect to see a gradual reduction in the number of care homes, with the remaining care homes focusing on specialist, level access provision for people with more complex needs. The council will keep under review the long term future of council run learning disability accommodation. The council has no plans to expand its own provision in this area.

**Supported living** – The council expects to see a continued increase in the number and styles of supported living accommodation developments. The establishing of a supported living framework agreement will help encourage and increase the number of supported living providers operating in Kirklees. The council aim is to commission the vast majority of accommodation and support separately, but it may in certain circumstance approach the market to identify an accommodation partner to deliver both accommodation and support. The council will keep under review the long term future of the current range of council run learning disability supported living services. The council has no plans to expand its own provision in this area.

**Short breaks** – The council expects to see a continued increase in demand for short breaks, particularly in the use of alternative short break provision commissioned by individuals or on a micro commissioned basis. The council will keep under review the long term future of the short break service. The council has no plans to expand its current buildings based short breaks capacity.

**Shared lives** – The council will keep under review the long term future of Shared Lives and expects to see a small growth in demand across a wider service user group.

## **Day opportunities**

**Integrated complex needs service** – The council working with our health partners will continue to develop and focus on complex health and social care day opportunities service across Kirklees.

**Complex needs/Challenging behaviours/Autism Services** – The council will support the development, by independent, voluntary and community organisations, of a range of small scale specialist services to meet the need of specific specialist groups as and when any gaps in the market are identified.

**Mainstream day opportunities** – The council will review its current service provision of mainstream day opportunity services. The council has no plans to expand its own provision in this area. It is envisaged the number of voluntary, community organisations, social enterprises and independent day opportunity providers will continue to grow offering a wider range of day opportunities. The provision of day opportunities is the one area that will be influenced more than any other by the increasing influence of the personal budget market. A broader more fragmented and personalised range of day opportunities services will evolve over the next few years.

**Employment** – The council recognise the important role supported employment services have as part of the universal offer. The council remains committed to offering supported employment services.

## **Domiciliary care services**

**Universal services** – The council continues to support the development and expansion of independent domiciliary care providers to create a range of competitive, vibrant high quality care providers.

**Specialist services** – The council supports the development of small scale highly skilled specialist domiciliary care providers alongside the in-house specialist services to meet the needs of people with more challenging and complex needs. A specialist domiciliary care framework agreement will be developed to support the development of specialist care providers.

## **Community access and inclusion**

**Travel training** – The council has commissioned an independent care provider to deliver this new service and expects this service to grow over the next few years.

**Developing and maintaining relationships** – The council will continue to support the independent, voluntary and community sector to develop tailored services based on local needs, using the knowledge, skills and commitment of local people and volunteers.

**Keeping safe** – The council has commissioned an independent care provider to develop a local Safe Place Scheme, to help reassure and keep people with a learning disability safe when out and about in Kirklees.

The council will continue to support organisations who wish to develop services that will increase the inclusion of people with a learning disability in the wider community.

## **Assistive Technology**

The council provides a wide range of equipment to individuals via the assessment process that enables people to live as independently as possible and helps care providers deliver more efficient and value for money care services.

Monitored pendant alarms; falls and flood detectors, seizure sensor mats, heat sensors have been successfully used by people with a learning disability. As more and more people use assistive technologies it is expected demand will grow significantly.

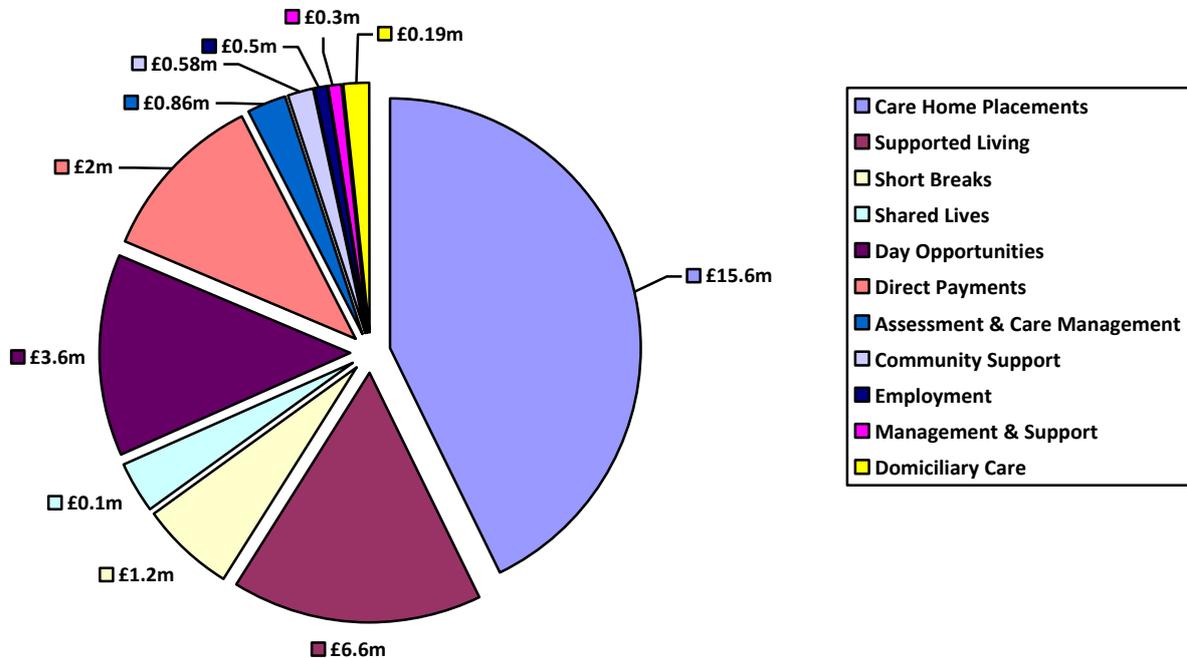
## **Conclusion**

In this first Market Position Statement we have focused on those areas where we spend most of our budget, following fairly traditional lines of service provision. We would want to see future versions of this publication cover a broader range of services and styles of provision and welcome feedback from the market on how new and innovative support services could be developed.

## 5 Levels of resource

### Budget Information

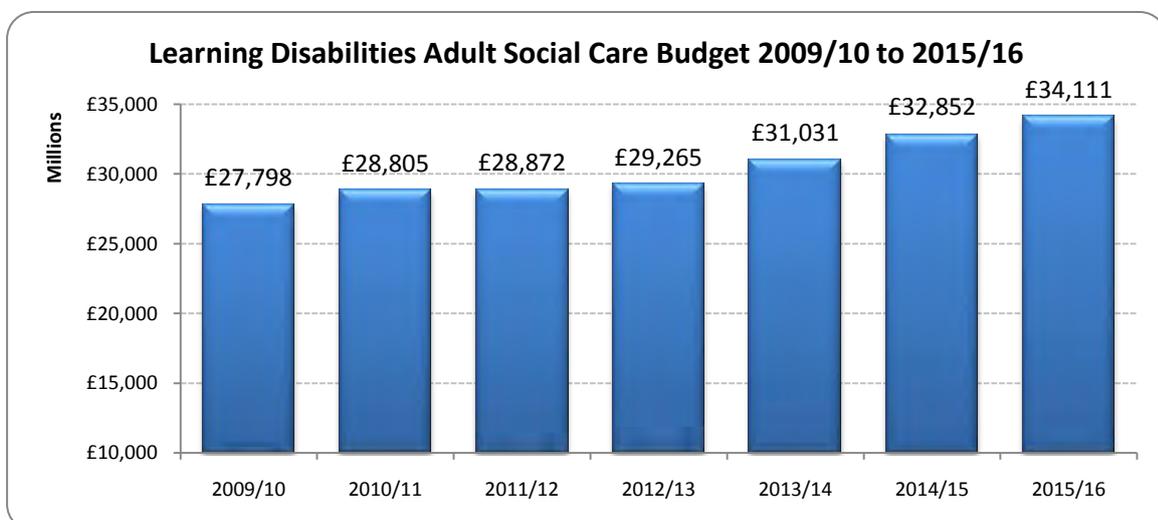
The graph below shows the breakdown of gross expenditure on learning disability social care provision in 2012-13.



Total net expenditure for 2012/13 = £29,265 million

### Budget pressures

The council formally sets its budget annually and plans for the next three financial years. The graph below shows learning disability expenditure (Gross) since 2006/7 and includes the proposed budget for the next three years.



In the current financially challenging times the councils primary aims are to:

- Secure better outcomes for individuals
- Create greater social return on investment
- Achieve better value for money from every £ it spends

Over the next three years the challenge will be to meet increasing demands and cost pressures on relatively small levels of annual funding increases. This can only be achieved in partnership, the council providing clear messages and support and care providers delivering new, creative, personalised care and support that promotes wellbeing and independence.

## Personal budgets

A personal budget is an allocated amount of money to meet assessed need and a direct payment is a cash payment given to an individual to directly purchase care to meet assessed need.

Take up of personal budgets as direct payments continue to grow. There are over 300 individuals with a personal budget out of around 880 people we support to live at home. In financial terms this equates to an expected £3.276 million pounds this financial year being spent by individuals to meet assessed social care needs.



The council, in line with government expectations, expects to see the continued growth and expansion of social care personal budgets and direct payments. Recently the government announced health personal care budgets will be introduced in 2014 onwards.

The council will continue its work implementing government policy, working with current care providers, supporting the development of new organisations and creating a more diverse and dynamic range of care providers. The councils aim is to ensure care providers are supported and in a position to rise to the challenges, providing services directly to personal budget holders and to people who fund their own care. The council recognise that there can be greater transaction costs associated with providing services directly to individuals and will look at ways that these can be reduced for providers.

A personal budget is an indicative amount of money based on the outcome of an assessment of need. The amount awarded is calculated via a resource allocation system, it can be adjusted to ensure there are sufficient funds to purchase the care services to meet the assessed need. The adjustment of the sum of money awarded is based on what it would cost the council to purchase a service directly to meet the assessed need. It is not based on the cost of the preferred care provider who the individual may wish to buy a care service from.

The development of personal budgets enables care providers to set a price for the care service provided outside the council's control.

### **Contractual arrangements**

The council is reviewing the way it contracts for services, in the light of personal budgets and has already introduced flexible increasing/reducing contracts. The council will continue to review this approach to ensure it delivers enough contracted provision for service users who do not wish to take a direct payment but does not stop the growth of individual budgets and supports people who wish to take a direct payment and purchase care direct for themselves.

## **6 Support from the council**

The council is keen to see a thriving independent sector social care market and wants to see the range of choices for people with care needs improve, alongside a growth in business and employment opportunities for Kirklees residents. We will support these developments in a number of ways.

### **Marketing / Publicity / Web-based Promotion / E-Market-place (Connect to Support)**

The council's [Connect to Support](#) e-market place came into operation in 2013 and we will continue to publicise and support people to access it as a valuable source of information on what is available. Providers are being kept informed of developments via the Provider Forums and the Care in Kirklees website / newsletter (see below). We will also ensure that the information on starting, and running your own business which the council provides, and the Business Link (and its successor body) web site which links to the council site, promote social care provision as a business opportunity for people who are thinking about starting in business.

We will look at partnership arrangements with providers, to find cost effective ways of promoting care services.

### **Quality monitoring and safeguarding**

It is important that people are able to purchase services that are reliable and fairly priced. A key role for the council will be the accreditation of registered providers who meet minimum standards so that people are able to spend their budgets with confidence. Within the constraints of the resources available, the council will be further developing its current accreditation processes so that providers can seek accreditation and their services will be promoted by the council's website. More information about accreditation is available on the council's [Connect to Support](#) website.

Our staff will continue to monitor providers to ensure that they are delivering services which meet these standards and which ensure that vulnerable people are safeguarded. The council is committed to the continued development of a skilled and well trained workforce to safeguard vulnerable adults in Kirklees. The responsibility for overseeing the safeguarding of vulnerable adults lies with the council; however the operation of the safeguarding procedure is a collaborative responsibility and all agencies and organisations are accountable. Keeping people safe is everybody's business.

### **Workforce planning and Learning and Development**

We will continue to support the development of the local independent sector workforce via a range of support options, including training, recruitment assistance, targeted recruitment drives, good practice events, etc. Further information about the support available is given on the Care in Kirklees website / newsletter (see below.) We will work closely with the council's Skills Coordinator to ensure an integrated approach to driving forward the skills agenda in this sector.

## **Support for the Voluntary Sector**

The council's Community Partnerships Service works closely with voluntary sector organisations, offering advice and funding support to local groups who are delivering social care services. Staff can assist with business planning, links to volunteers and networking, and can link into the social enterprise support services currently available from Business Link. Contact details are given in Section 7.

## 7 Taking forward our market development work

### **An overview of the social care market**

Over the past 20 years, the development of a market within social care has meant that individuals with care and support needs, and their families and carers, have experienced greater choice over the services they receive.

In Kirklees we expect to see the development of the social care market continue at a pace. We expect there will be greater choice available, more innovation, and better outcomes achieved for individuals, with a focus on promoting independence and securing better value for money.

The single biggest change that Kirklees envisage will be the continued growth in the number of people taking control of how their care needs are met via a direct payment to purchase care and support services for themselves.

### **Feedback from the Market**

This publication is one of a series of Kirklees Council's Market Position Statements aimed at the social care market.

As we said in the introduction, these statements mark the start of ongoing conversations with providers and potential providers in Kirklees. We are eager to receive feedback on this publication, along with your views on our current and planned work to support the development of the independent sector social care market.

Provider Forums are in place for groups of providers and act as a useful communication mechanism between the council and independent sector providers. In addition the Care in Kirklees website: [www.kirklees.gov.uk/careinkirklees](http://www.kirklees.gov.uk/careinkirklees) provides a wide range of up to date information and discussion forums for all social care providers in Kirklees. A regular newsletter is published both on line and in hard copy. We will continue to use these mechanisms to communicate with providers as the market transforms.

We will also look at other mechanisms for regularly engaging with independent sector providers and the market as a whole. We are interested in hearing from providers about the best ways of doing this.

If you would like to discuss with us any of the information in this publication, or you have ideas about ways we can improve our communication with providers and potential providers, or improve and extend the coverage of this statement please do not hesitate to contact us:

- Gary Wainwright - Partnership Commissioning Manager (Learning Disability) [gary.wainwright@kirklees.gov.uk](mailto:gary.wainwright@kirklees.gov.uk)
- Margaret Watt - Head of Commissioning and Quality [margaret.watt@kirklees.gov.uk](mailto:margaret.watt@kirklees.gov.uk)

We look forward to hearing from you.

## 8 Further information and contacts

### Care in Kirklees website

The main source of support and information for social care providers in Kirklees is via the Care in Kirklees website: [www.kirklees.gov.uk/careinkirklees](http://www.kirklees.gov.uk/careinkirklees). The site is regularly updated and any new opportunities in relation to workforce development, training, etc are posted here.

### Connect to Support

To look at the council's e-market place for social care please use this link:

[Connect to Support](#)

### Partnership Commissioning Team

This team comprises:

- Partnership Commissioning Managers for:
  - mental health (and substance misuse);
  - learning disabilities;
  - physical / sensory impairment and long term conditions; and
  - older people;
- Strategy /development officers for carers; and
- Admin support for the various Partnership Boards.

They are responsible for strategic planning for all adult care groups and can be contacted by calling 01484 221000 and asking for the Partnership Commissioning Team.

### Contract Monitoring Unit (CMU)

The CMU oversee the development and ongoing monitoring of social care contracts for the council's Children and Adults Directorate. To contact CMU phone 01484 221000 and ask for the Contract Monitoring Unit or by email - contact David Pym:

[david.pym@kirklees.gov.uk](mailto:david.pym@kirklees.gov.uk)

### Business development

The Business Initiatives Unit within the Investment and Regeneration Service offers advice and signposting to residents considering starting in business. They can be contacted by phoning 01484 221000 and asking for the Business Initiatives Unit or by email – contact Jayne Pearson: [jayne.pearson@kirklees.gov.uk](mailto:jayne.pearson@kirklees.gov.uk)

### Workforce planning / Learning and Development

Support is available from the Workforce planning and Learning and Development teams, both of whom have a remit to support in-house and independent sector services.

To contact Workforce Planning phone 01484 221000 and ask for the Workforce Planning Team or email – contact Karen Wisniewski: [karen.wisniewski@kirklees.gov.uk](mailto:karen.wisniewski@kirklees.gov.uk)

To contact Learning and Development phone 01484 221000 and ask for Learning and Development or by email – contact Alisa Benn: [alisa.benn@kirklees.gov.uk](mailto:alisa.benn@kirklees.gov.uk)

“Nothing  
about us  
without us”

Visit [www.kirklees.gov.uk/careinkirklees](http://www.kirklees.gov.uk/careinkirklees)  
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